



The Riverbed Steelhead Jumpstart Service is designed to provide continuity from the purchase of your Riverbed Steelhead solution through successful deployment and ongoing management.

Customers that leverage the Jumpstart Service will learn how to most effectively utilize Riverbed's WAN optimization solutions.

Riverbed® Steelhead® Jumpstart Service

Ready to Jumpstart Your Riverbed Steelhead Solution?

The Riverbed Steelhead Jumpstart Service is a Riverbed Professional Services offering which includes Riverbed Steelhead planning, deployment, configuration, testing, and operational knowledge transfer services from an experienced consultant. Leveraging Riverbed Best Practices, this service will enhance your adoption and utilization of the Riverbed Steelhead solution.

Generally executed between Riverbed equipment delivery and initial deployment, the Jumpstart Service will ensure optimized functionality and provide a foundation for successful post-deployment management of your Riverbed Steelhead solution.

Benefits

- Quickly expand your knowledge of Riverbed WAN acceleration as it applies to your network environment
- Ensure successful and optimized Riverbed Steelhead deployments
- Maximize your Riverbed Steelhead WAN acceleration investment

Deliverables & Optional Add-On Services

- Onsite Riverbed Steelhead solution planning, deployment, configuration and testing services for up to three Riverbed Steelheads
- A customized operational knowledge transfer session for designated customer personnel managing the Riverbed solution¹
- A Steelhead Configuration Snap-Shot
- Add-on service options to the Riverbed Jumpstart Service (for an additional fee) include:
 - CMC Deployment & Configuration Service
 - Interceptor Deployment & Configuration Service
 - WCCP/PBR & Steelhead Configuration Service
 - Application Tuning Service.

Scope

- Onsite assistance with the deployment, configuration and testing of up to three Riverbed Steelheads in up to three global locations based out of a primary datacenter.
- Creation and delivery of a customized operational knowledge transfer session during the Steelhead solution enablement¹.
- The Jumpstart Service does not replace Riverbed Training services or other Riverbed Professional Services. Riverbed Training classes have pre-defined, broadly-scoped agendas. The Jumpstart Service is customized for your Riverbed solution's relevant features and network design.

For More Information

To find out more about Riverbed's Jumpstart Service or any other Riverbed Professional Services offerings please send your request to proserve@riverbed.com.

¹ Designated customer personnel must be available during the onsite visit.



Think fast.™

About Riverbed

Riverbed Technology is the IT infrastructure performance company. The Riverbed family of wide area network (WAN) optimization solutions liberates businesses from common IT constraints by increasing application performance, enabling consolidation, and providing enterprise-wide network and application visibility – all while eliminating the need to increase bandwidth, storage or servers. Thousands of companies with distributed operations use Riverbed to make their IT infrastructure faster, less expensive and more responsive. Additional information about Riverbed (NASDAQ: RVBD) is available at www.riverbed.com



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