

Riverbed Certification PROGRAM

Network Performance Management (aka Visibility)

refreshed Exams

Frequently Asked Questions (FAQs)

RCSA-V and RCSP-V Visibility exams change

- 1. What and when are the changes on the RCSA-V and RCSP-V certification exams are taking place?**

A refresh in the exams item pool and a blueprint revision will take effect in April 30th, 2012.

- 2. Are the exams names changing?**

The current RCSA-V and RCSP-V name will change to RCSA-N and RCSP-N respectively. The certification track name is changing to Network Performance Management – NPM from Visibility – V.

The exams numbers will remain the same: 201-01 - RCSA-N, and 299-01 – RCSP-N.

- 3. If I am currently a RCSA-V or RCSP-V certified, will these changes affect my certification status?**

No. Your current certification status does not change because of the name change.

- 4. Do I need to take any action?**

No. Who is currently certified as RCSA-V and RCSP-V will be automatically identified as RCSA-N or RCSP-N within NPM certification track.

5. Will the logos or certificates change?

Yes. We will have new logos and certificates available.

Starting in May 2012 we will have the new logos and certificates available for download. Please, visit our Riverbed Certification Portal website in May 2012 to download the new logos and certificates.

RCSA and RCSP Network Performance Management new Exams

6. Why new exams are being released?

The RCSA-N and RCSP-N in NPM are being refreshed as the natural path as the technology in WAN network visibility get updated and add new features.

7. What is on the new Network Performance Management exams?

The RCSA-N and RCSP-N are focus on Riverbed visibility products and services. The visibility exams, and therefore the blueprint, will cover the Riverbed products and technologies up to version 9.0.5 for Cascade Profiler, Express, Sensor, Sensor-VE and Gateway; version 3.0.1 for Cascade Pilot; and version 3.0.1 for Cascade Shark..

For additional information please refer to the RCSA-N and RCSP-N blueprints.

8. Does the certification expire?

Yes. Every two years you must recertify taking the same current available certification exam.

9. Does the certification have a grace period?

Yes, there is a six month grace period. If you let your certification expires after two years your status will change from 'Active' to 'Suspended,' which you still having six months to retake and pass the exam. After that period if

you do not take the exam or do not pass your status will change to 'Inactive'.

10. If I am a RCSA certificated do I get re-certified if I take the RCSP?

Yes. If you are a RCSA-W certified, taking the RCSP-W exam will also re-certify your RCSA-W. This is only true within the same certification track, per example WAN optimization.

If you are a RCSA-V (RCSA-N starting in 4/30/12) certified, taking the RCSP-V (RCSP-N starting in 4/30/12) exam will also re-certify your RCSA-V (or RCSA-N). This is only true within the same certification track, per example Visibility.

11. Where can I take the exams?

To obtain the RCSA and RCSP certifications in WAN optimization or NPM tracks, you are required to pass a computerized exam available at any Pearson VUE testing center worldwide. To register for any Riverbed certification exam, please visit <http://www.pearsonvue.com/riverbed>. The exams identification is:

101-01 – Riverbed Certified Solutions Associate – WAN Optimization - RCSA-W
199-01 – Riverbed Certified Solutions Professional – WAN Optimization - RCSP-W
201-01 – Riverbed Certified Solutions Associate – NPM – RCSP-N
299-01 – Riverbed Certified Solutions Professional – NPM – RCSP-N

12. On which languages the RCSA and RCSP exams in WAN Optimization and NPM are delivered?

English and Japanese only. Riverbed allows a 30-minute time extension for English exams taken in non-English speaking countries for students that request it. English speaking countries are Australia, Bermuda, Canada, Ireland, New Zealand, United Kingdom, South Africa, and the United States. A form will need to be completed by the candidate and submitted to Pearson VUE. There will be no time extension for candidates taking the exam in Japanese.

RCSA and RCSP WAN Optimization and NPM Exams preparation and additional information

13. Where I can find more information on Riverbed exams blueprints and exam preparation?

For more information on the exams blueprints and preparation, please visit http://www.riverbed.com/us/products/professional_services/certification.php.