

Table of Contents

Steelhead Products:	2
Steelhead: 3020, 3520, 5520, 6020, 6120	2
Steelhead: 50, 100, 200, 300	3
Steelhead: 520, 1020, 1520, 2020	3
Steelhead: 3010, 3510, 5010	4
Steelhead: 510, 1010, 2010, 2510	4
Steelhead: 500, 1000, 2000, 3000, 5000	4
Steelhead Options:	5
Network Interface Cards: 2TX0A, 2TX0S	5
Disk Drives: 400GB on SHA-6020 only	5
Steelhead Demo Kit	5
Interceptor Products:	6
Interceptor 9200:	6
Central Management Console:	6
CMC 8000 Series:	6
Steelhead Mobile Controller:	7
SMC 8500 Series:	7
Cascade (Mazu) Products:	7
Cascade DPI-CAS and APP-Layer7	7
Cascade NIC:	7
Cascade Sensor Model and SAN Card:	8
Cascade Sensor Maintenance Products:	8
Cascade Discovery for BMC Atrium:	8
Cascade Application and Interface Analytics:	9
Various Mazu Products:	10
Professional Services Products:	11
Steelhead:	11
Health Check:	12
Performance and Availability Monitoring:	12
L1/L2 Support 1-day training:	12
Cascade:	13
Onsite:	13
2 day training:	14

End-of-Availability and End-of-Support Products

April 30, 2010

This document provides a list of products that Riverbed has provided notice for End-of-Availability as well as End-of-Support.

Steelhead Products:

Steelhead: 3020, 3520, 5520, 6020, 6120

[EOA Notice](#)

Part Number	Description	End of Sale (Last order date)	End of Support: Feature / Maintenance	End of Support: Hardware / Patch
SHA-03020	Steelhead Model 3020	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHA-03520	Steelhead Model 3520	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHA-05520	Steelhead Model 5520	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHA-06020	Steelhead Model 6020	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHA-06120	Steelhead Model 6120	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHS-03020	Cold spare Steelhead 3020	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHS-03520	Cold spare Steelhead 3520	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHS-05520	Cold spare Steelhead 5520	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHS-06020	Cold spare Steelhead 6020	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHS-06120	Cold spare Steelhead 6120	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHA-03020-E	Steelhead 3020 Evaluation	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHA-03520-E	Steelhead 3520 Evaluation	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHA-05520-E	Steelhead 5520 Evaluation	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHA-06020-E	Steelhead 6020 Evaluation	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHA-06120-E	Steelhead 6120 Evaluation	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014

Steelhead: 50, 100, 200, 300

[EOA Notice](#)

Part Number	Description	End of Sale (Last order date)	End of Support: Feature / Maintenance	End of Support: Hardware / Patch
SHA-00050	Steelhead Model 50	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHA-00100	Steelhead Model 100	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHA-00200	Steelhead Model 200	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHA-00300	Steelhead Model 300	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHS-00050	Cold spare Steelhead 50	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHS-00100	Cold spare Steelhead 100	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHS-00200	Cold spare Steelhead 200	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHS-00300	Cold spare Steelhead 300	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHA-00050-E	Steelhead 50 Evaluation	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHA-00100-E	Steelhead 100 Evaluation	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHA-00200-E	Steelhead 200 Evaluation	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHA-00300-E	Steelhead 300 Evaluation	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014

Steelhead: 520, 1020, 1520, 2020

[EOA Notice](#)

Part Number	Description	End of Sale (Last order date)	End of Support: Feature / Maintenance	End of Support: Hardware / Patch
SHA-00520	Steelhead Model 520	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014
SHA-01020	Steelhead Model 1020	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014
SHA-01520	Steelhead Model 1520	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014
SHA-02020	Steelhead Model 2020	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014
SHS-00520	Cold spare Steelhead 520	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014
SHS-01020	Cold spare Steelhead 1020	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014
SHS-01520	Cold spare Steelhead 1520	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014
SHS-02020	Cold spare Steelhead 2020	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014
SHA-00520-E	Steelhead 520 Evaluation	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014

SHA-01020-E	Steelhead 1020 Evaluation	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014
SHA-01520-E	Steelhead 1520 Evaluation	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014
SHA-02020-E	Steelhead 2020 Evaluation	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014

Steelhead: 3010, 3510, 5010

Part Number	Description	End of Sale (Last order date)	End of Support: Feature / Maintenance	End of Support: Hardware / Patch
SHA-03010(-010)	Steelhead 3010	Sep 30, 2006	Sep 30, 2008	Sep 30, 2011
SHA-03510(-010)	Steelhead 3510	Sep 30, 2006	Sep 30, 2008	Sep 30, 2011
SHA-05010(-010)	Steelhead 5010	Sep 30, 2006	Sep 30, 2008	Sep 30, 2011

Steelhead: 510, 1010, 2010, 2510

Part Number	Description	End of Sale (Last order date)	End of Support: Feature / Maintenance	End of Support: Hardware / Patch
SHA-00510(-010)	Steelhead 510	Mar 31, 2006	Mar 31, 2008	Mar 31, 2009
SHA-01010(-010)	Steelhead 1010	Mar 31, 2006	Mar 31, 2008	Mar 31, 2009
SHA-02010(-010)	Steelhead 2010	Mar 31, 2006	Mar 31, 2008	Mar 31, 2009
SHA-02510(-010)	Steelhead 2510	Mar 31, 2006	Mar 31, 2008	Mar 31, 2009

Steelhead: 500, 1000, 2000, 3000, 5000

Part Number	Description	End of Sale (Last order date)	End of Support: Feature / Maintenance	End of Support: Hardware / Patch
SHA-00500-010	Steelhead 500	Feb 28, 2005	Feb 28, 2007	Feb 28, 2008
SHA-01000-010	Steelhead 1000	Feb 28, 2005	Feb 28, 2007	Feb 28, 2008
SHA-02000-010	Steelhead 2000	Feb 28, 2005	Feb 28, 2007	Feb 28, 2008
SHA-03000-010	Steelhead 3000	Feb 28, 2005	Feb 28, 2007	Feb 28, 2008
SHA-05000-010	Steelhead 5000	Feb 28, 2005	Feb 28, 2007	Feb 28, 2008

Steelhead Options:

Network Interface Cards: 2TX0A, 2TX0S

[EOA Notice](#)

Part Number	Description	End of Sale (Last order date)
CMP-NIC-2TX0A	2-port copper NIC Add-in	Aug 26, 2008
CMP-NIC-2TX0S	2-port copper NIC Spare	Aug 26, 2008

Disk Drives: 400GB on SHA-6020 only

Part Number	Description	End of Sale (Last order date)
CMP-HDK-SM400B	Disk 400GB 6020 only	Nov 3, 2009

Steelhead Demo Kit

[EOA Notice](#)

Part Number	Description	End of Availability (Last order date)
SHA-KIT-DEMO2	Steelhead demonstration kit for Partners – 250L	Jan 10, 2010

Interceptor Products:

Interceptor 9200:

[EOA Notice](#)

Product	Description	End of Sale (Last order date)	End of Support Feature/ Maintenance	End of Support Hardware/ Patch
INT-09200	Interceptor Model 9200	Oct 14, 2009	Oct 14, 2011	Oct 14, 2014
INS-09200	Cold spare Interceptor 9200	Oct 14, 2009	Oct 14, 2011	Oct 14, 2014
INT-09200-E	Interceptor 9200 Evaluation	Oct 14, 2009	Oct 14, 2011	Oct 14, 2014

Central Management Console:

CMC 8000 Series:

[EOA Notice](#)

Product	Description	End of Availability (Last order date)	End of Support Feature/ Maintenance	End of Support Hardware/ Patch
CMC-08001	CMC 8000 for 10 Steelheads	Apr 5, 2010	Apr 5, 2012	Apr 5, 2015
CMC-08002	CMC 8000 for 25 Steelheads	Apr 5, 2010	Apr 5, 2012	Apr 5, 2015
CMC-08003	CMC 8000 for 50 Steelheads	Apr 5, 2010	Apr 5, 2012	Apr 5, 2015
CMC-08004	CMC 8000 for 100 Steelheads	Apr 5, 2010	Apr 5, 2012	Apr 5, 2015
CMC-08005	CMC 8000 for 200 Steelheads	Apr 5, 2010	Apr 5, 2012	Apr 5, 2015
CMC-08006	CMC 8000 for 500 Steelheads	Apr 5, 2010	Apr 5, 2012	Apr 5, 2015
CMS-08000	Cold Spare CMC 8000	Apr 5, 2010	Apr 5, 2012	Apr 5, 2015
CMC-080001-E	CMC 8001 - 10 Appliances Evaluation	Apr 5, 2010	Apr 5, 2012	Apr 5, 2015

Steelhead Mobile Controller:

SMC 8500 Series:

[EOA Notice](#)

Product	Description	End of Availability (Last order date)	End of Support Feature/ Maintenance	End of Support Hardware/ Patch
SMC-08500	SMC with 30 concurrent users	July 6, 2010	July 6, 2012	July 6, 2015
SMS-08500	Cold Spare SMC-08500	July 6, 2010	July 6, 2012	July 6, 2015
SMC-08500-E	SMC 8500 w 30 concurrent users Evaluation	July 6, 2010	July 6, 2012	July 6, 2015

Cascade (Mazu) Products:

Riverbed Technologies acquired Mazu Networks and renamed the product line.

Cascade DPI-CAS and APP-Layer7

[EOA Notice](#)

Product	Description	End of Sale (Last order date)
DPI-CAS	Deep Packet Inspection Adapter PCI-X (CAS)	Immediately (none)
APP-LAYER7	Add Layer 7 application fingerprinting to a legacy Mazu sensor (one per sensor)	Immediately (none)

Cascade NIC:

As of April 6, 2010 Riverbed announced the end-of-availability of the NIC-CAS-1SR NIC card effective **immediately** due to lack of supply.

[EOA Notice](#)

Product	Description	End of Sale
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		(Last order date)
NIC-CAS-1SR	1-port 10GbE Multi Mode Fiber NIC (CAS) spare	immediately

Cascade Sensor Model and SAN Card:

[EOA Notice](#)

Product	Description	End of Availability (Last order date)	End of Support Feature/ Maintenance	End of support
CAP-FC-SAN-E	Evaluation card for SAN attached storage.	Jan 15, 2010	Jan 30, 2013	Jan 30, 2015
CAS-02100-2LX	Cascade Sensor 2100- 2 port 1GbE LX Single Mode	Jan 15, 2010	Jan 30, 2013	Jan 30, 2015
CAS-02100-2LX-E	Cascade Sensor 2100- 2 port 1GbE LX Single Mode Evaluation	Jan 15, 2010	Jan 30, 2013	Jan 30, 2015
NIC-CAS-1LX	1-port 1GbE LX Single Mode Fiber NIC (CAS) Spare	Jan 15, 2010	N/A	Jan 30, 2015

Cascade Sensor Maintenance Products:

Riverbed is announcing the End-of-Availability of the following Cascade Sensor Maintenance SKUs:

[EOA Notice](#)

Product	Description	End of Sale (Last order date)
MNT-SLV-CAS-2100	Cascade Sensor 2100 Silver Support	Nov 30, 2009
MNT-GLD-CAS-2100	Cascade Sensor 2100 Gold Support	Nov 30, 2009
MNT-PLT-CAS-2100	Cascade Sensor 2100 Platinum Support	Nov 30, 2009

Cascade Discovery for BMC Atrium:

[EOA Notice](#)

Product	Description	End of Sale (Last order date)	End of Support Feature/ Maintenance	End of support
CPD-00250-T1	T1- Base tier, minimum of 250 server licenses	Oct 30, 2009	Oct 30, 2011	Oct 30, 2014
CPD-00500-T2	T2- Pricing tier for 251 to 500 server licenses	Oct 30, 2009	Oct 30, 2011	Oct 30, 2014
CPD-01000-T3	T3- Pricing tier for 501 to 1000 server licenses	Oct 30, 2009	Oct 30, 2011	Oct 30, 2014
CPD-02500-T4	T4- Pricing tier for 1001 to 2500 server licenses	Oct 30, 2009	Oct 30, 2011	Oct 30, 2014
CPD-05000-T5	T5- Pricing tier for 2501 to 5000 server licenses	Oct 30, 2009	Oct 30, 2011	Oct 30, 2014
CPD-05000-T6	T6- Pricing tier for 5001+ server licenses	Oct 30, 2009	Oct 30, 2011	Oct 30, 2014

Cascade Application and Interface Analytics:

[EOA Notice](#)

Product	Description	End of Sale (Last order date)	End of Support Feature/ Maintenance	End of support
CAA-APP-ANA-10	Cascade Application Analytics, 10 pack	Aug 31, 2009	Aug 30, 2011	Aug 30, 2014
CAA-APP-ANA-30	Cascade Application Analytics, 30 pack	Aug 31, 2009	Aug 30, 2011	Aug 30, 2014
CAA-INT-ANA-20	Cascade Interface Analytics, 20 pack	Aug 31, 2009	Aug 30, 2011	Aug 30, 2014
CAA-INT-ANA-50	Cascade Interface Analytics, 50 pack	Aug 31, 2009	Aug 30, 2011	Aug 30, 2014

Various Mazu Products:

In an effort to give customers insight into how long Riverbed will continue to support former Mazu Network products that have been previously announced as end-of-availability, we are providing you this listing.

[EOA Notice](#)

Product Type	Mazu Product Code	End of Sale Date	End of Support Date
Express	P-PEXPRESS-F	Sep 1, 2006	Dec 31, 2010
	P-PEXPRESS-GC	Sep 1, 2006	Dec 31, 2010
	P-PEXPRESS-GF	Sep 1, 2006	Dec 31, 2010
	P-PEXPRESS-N	Sep 1, 2006	Dec 31, 2010
	P-PEXPRESS-FLOW	Jan 1, 2007	Dec 31, 2010
	P-PEXPRESS-C1	Jan 1, 2007	Dec 31, 2010
	P-PEXPRESS-C2-F	Jan 1, 2007	Dec 31, 2010
	P-PEXPRESS-C2-G	Jan 1, 2007	Dec 31, 2010
	P-PEXPRESS-F2	Jan 1, 2007	Dec 31, 2010
	P-PEXPRESS-C4-F	Jan 1, 2007	Dec 31, 2010
	P-PEXPRESS-C4-G	Jan 1, 2007	Dec 31, 2010
	P-PEXPRESS-F4	Jan 1, 2007	Dec 31, 2010
Profiler	P-P7300	Apr 1, 2007	Dec 31, 2010
	P-P7300F	Apr 1, 2007	Dec 31, 2010
	P-P8200	Sep 1, 2006	Dec 31, 2010
	P-P8210	Sep 1, 2006	Dec 31, 2010
	P-P8300	Apr 1, 2007	Dec 31, 2010
	P-P8310	Apr 1, 2007	Dec 31, 2010
	P-P8400	Jan 1, 2008	Dec 31, 2010
	P-P8410	Jan 1, 2008	Dec 31, 2010
Gateway	P-RG-200	Apr 1, 2007	Dec 31, 2010
	RG-H2-F200	Apr 1, 2007	Dec 31, 2010
	P-RT1	Sep 1, 2006	Dec 31, 2010

	P-RG-800	Apr 1, 2007	Dec 31, 2010
Sensor	P-S4320-A	Apr 1, 2007	Dec 31, 2010
	P-S4321-A	Apr 1, 2007	Dec 31, 2010
	P-S4323	Apr 1, 2007	Dec 31, 2010
	P-S4323-A	Apr 1, 2007	Dec 31, 2010
	P-S4322	Apr 1, 2007	Dec 31, 2010
	P-S4322-A	Apr 1, 2007	Dec 31, 2010
	P-S4340-A	Apr 1, 2007	Dec 31, 2010
	P-S4341	Apr 1, 2007	Dec 31, 2010
	P-S4341-A	Apr 1, 2007	Dec 31, 2010
	P-S4343	Apr 1, 2007	Dec 31, 2010
	P-S4343-A	Apr 1, 2007	Dec 31, 2010
	P-S4342	Apr 1, 2007	Dec 31, 2010
	P-S4342-A	Apr 1, 2007	Dec 31, 2010

Professional Services Products:

Steelhead:

[EOA Notice](#)

Product	Description	End of Sale (Last order date)
SVC-PSD-00206	Application Tuning Service	Nov 14, 2009
SVC-PSD-00400	CMC Reporting - Monthly	Nov 14, 2009
SVC-PSD-00401	CMC Reporting - Weekly	Nov 14, 2009
SVC-PSD-00500	DHCP to V-Server Package	Nov 14, 2009
SVC-PSD-00600	Steelhead Onsite Resident - 6 Months	Nov 14, 2009
SVC-PSD-00601	Steelhead Onsite Resident - 1 Year	Nov 14, 2009
SVC-PSD-00800	Netflow Integration Services	Nov 14, 2009
SVC-PSD-00801	Each Additional Netflow Steelhead	Nov 14, 2009

Health Check:[EOA Notice](#)

Product	Description	Detailed Description	End of Availability (Last order date)
SVC-PSD-00300	SH Health check (up to 10)	Onsite environmental analysis and Steelhead diagnostic review and report development for up to 10 Steelheads (excludes T&E)	May 2, 2010
SVC-PSD-00303	SH Health check (up to 200)	Onsite environmental analysis and Steelhead diagnostic review and report development for up to 200 Steelheads (excludes Travel and Expenses)	May 2, 2010

Performance and Availability Monitoring:[EOA Notice](#)

Product	Description	Detailed Description	End of Availability (Last order date)
SVC-PSD-00402	Perf & Avail Monitor Svc - DC (per SH/month)	Riverbed Performance & Availability Monitoring Service per head end (datacenter) Steelhead per month (does not include start-up phase and expenses)	Aug 3, 2010
SVC-PSD-00403	Perf & Avail Monitor Svc - Remote (perSH/month)	Riverbed Performance & Availability Monitoring Service per remote site Steelhead per month (does not include start-up phase and expenses)	Aug 3, 2010

L1/L2 Support 1-day training:[EOA Notice](#)

Product	Description	Detailed Description	End of Availability (Last order date)
SVC-TRA-00017C	SH Ops-Facility-Cust	Steelhead Operations & Troubleshooting Class focused on L1	Aug 26, 2010

		& L2 Support - 1 day - per customer student (Riverbed or ATP Facility)	
SVC-TRA-00017P	SH Ops-Facility-Part. PARTNER PRICING ONLY - NOT FOR RESALE	Steelhead Operations & Troubleshooting Class focused on L1 & L2 Support - 1 day - per partner student (Riverbed or ATP Facility)	Aug 26, 2010
SVC-TRA-00018B	SH Ops-Onsite-Base	Steelhead Operations & Troubleshooting Class focused on L1 & L2 Support - 1 day - dedicated onsite training base package for up to 3 people (excludes T&E)	Aug 26, 2010
SVC-TRA-00018C	SH Ops-Add'l-Onsite-Cust	Each additional onsite customer student (must be purchased with SH Ops Class Onsite Base Package)	Aug 26, 2010
SVC-TRA-00018P	SH Ops-Add'l-Onsite-Part. PARTNER PRICING ONLY - NOT FOR RESALE	Each additional onsite partner student (must be purchased with base SH Ops Class Onsite Base Package)	Aug 26, 2010

Cascade:

Onsite:

[EOA Notice](#)

Product	Description	Detailed Description	End of Sale (Last order date)
SVC-TRA-00140	Riverbed Cascade Onsite Training	Riverbed Cascade Installation & Configuration Class - onsite base package for up to 3 students (excludes T&E)	Jan 27, 2010
SVC-TRA-00141	Riverbed Cascade Onsite Training - Each Additional Customer Student	Each additional onsite customer student (must be purchased with the Riverbed Cascade Onsite Training base package)	Jan 27, 2010
SVC-TRA-00142	Riverbed Cascade Onsite Training - Each Additional Partner Student	Each additional onsite partner student (must be purchased with the Riverbed Cascade Onsite Training base package)	Jan 27, 2010

SVC-TRA-00143	Riverbed Cascade Facility Training - Customer	Riverbed Cascade Onsite Training - 1 day - per customer student (Riverbed or ATP facility)	Jan 27, 2010
SVC-TRA-00144	Riverbed Cascade Facility Training - Partner	Riverbed Cascade Onsite Training - 1 day - per partner student (Riverbed or ATP facility)	Jan 27, 2010

2 day training:

[EOA Notice](#)

Product	Description	Detailed Description	End of Sale (Last order date)
SVC-TRA-00145	Riverbed Cascade Onsite Training	Riverbed Cascade Installation & Configuration Class - onsite base package for up to 3 students (excludes T&E)	Aug 26, 2010
SVC-TRA-00146	Riverbed Cascade Onsite Training - Each Additional Customer Student	Each additional onsite customer student (must be purchased with the Riverbed Cascade Onsite Training base package)	Aug 26, 2010
SVC-TRA-00147	Riverbed Cascade Onsite Training - Each Additional Partner Student. PARTNER PRICING ONLY - NOT FOR RESALE	Each additional onsite partner student (must be purchased with the Riverbed Cascade Onsite Training base package)	Aug 26, 2010
SVC-TRA-00148	Riverbed Cascade Facility Training - Customer	Riverbed Cascade Training - 2 days - per customer student (Riverbed or ATP facility)	Aug 26, 2010
SVC-TRA-00149	Riverbed Cascade Facility Training - Partner. PARTNER PRICING ONLY - NOT FOR RESALE	Riverbed Cascade Training - 2 days - per partner student (Riverbed or ATP facility)	Aug 26, 2010

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