WHAT’S STEALING YOUR BUSINESS PERFORMANCE?

THE CRIME SCENE: CURRENT HYBRID ERA

Business Impact of SharePoint® Availability and Performance

Percentage of respondents that manage Microsoft® products in the cloud, onsite and both

Methodology/Demographics
Riverbed spoke with 167 IT management (62 percent) and other technology professionals (37 percent) at the Microsoft SharePoint Conference in March 2014. Typical respondents were executive management or C-level from large companies of 5,100 employees.

SHAREPOINT SLOWDOWNS AND OUTAGES HAVE A HUGE IMPACT

Outages have a financial impact

63%

Percentage of respondents that reported a financial impact for outages of 30 minutes or less

Percentage of respondents that reported the following impact from slow performance:

13% Income loss, revenue & loss of business
14% Customer satisfaction lowered
31% Customer satisfaction lowered
23% Revenue was difficult to predict
11% Lowered employee productivity
49% Lowered employee productivity

THE CRIME

THE VICTIMS

THE SUSPECTS

Biggest challenges with managing, maintaining and delivering SharePoint at your organization:

- 36% Governance
- 30% Adoption
- 45% Custom Code
- 42% Security
- 35% Network Performance

CASE CLOSED

Riverbed® recommends the following simple steps to an effective SharePoint deployment and user acceptance

1. Use visibility, analytics, and acceleration to ensure great performance and encourage SharePoint adoption
2. Work to strengthen your governance model by including thorough evaluation of the design and configuration of resources
3. Deploy a rigorous training program for employees

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