Business Impact of SharePoint®
Availability and Performance

THE CRIME

BUSINESS PERFORMANCE

THE CRIME SCENE: CURRENT HYBRID ERA

Percentage of respondents that manage Microsoft® products in the cloud, onsite and both

51% IN CLOUD
46% BOTH
36% ON-SITE

SHAREPOINT SLOWDOWNS AND OUTAGES HAVE A HUGE IMPACT

Outages have a financial impact

63%

Percentage of respondents that reported a financial impact for outages of 30 minutes or less

THE VICTIMS

BUSINESS PERFORMANCE

SLOWDOWNS
OUTAGES

CASE CLOSED

THE SUSPECTS

Biggest challenges with managing, maintaining and delivering SharePoint at your organization:

56%

Governance

50%

Lowered
Employee
Productivity

45%

Custom Code

42%

Security

35%

Network Performance

56%

Governance

50%

User Adoption

50%

Customer Satisfaction

50%

Revenue

13%

Decreased
Sales

14%

Lost
Revenue

23%

Reduced
Sales

49%

Lowered
Customer
Satisfaction

Percentage of respondents that reported the following impact from slow performance:

Outages have a financial impact

63%

Riverbed recommends the following simple steps to an effective SharePoint deployment and user acceptance:

1. Use visibility, analytics, and acceleration to ensure great performance and encourage SharePoint adoption
2. Work to strengthen your governance model, including thorough evaluation of the design and configuration of resources
3. Deploy a rigorous training program for employees

Percentage of respondents that reported the following impact from slow performance:

Outages have a financial impact
63%

Riverbed® recommends the following simple steps to an effective SharePoint deployment and user acceptance

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Methodology/Demographics

167 respondents were polled, of which 62% were executive management or C-level staff and other technology professionals. 37% were respondents from large companies of 1,000 employees or more.

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Methods: A survey of 167 IT professionals and other technology professionals at the Microsoft SharePoint Conference in March 2014. 62% of respondents were executive management or C-level staff, and 37% were respondents from large companies of 1,000 employees or more.

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