

# RCPE Professional End-User Visibility & Analysis



## RCPE-P-USRV

This five-day professional level course covers solutions that provide greater visibility into end-user experience (EUE) and application performance.

The Riverbed® Certified Performance Engineering (RCPE) Professional End-User Visibility & Analysis eLearning course introduces visibility solutions that provide greater insights to ensure optimum EUE and application performance.

The primary objective of the RCPE Professional Level course in End-User Visibility & Analysis is to teach IT professionals how to deploy end-user visibility solutions and monitor end-user experiences from local, cloud, web, or enterprise mobile applications running on physical, virtual, or mobile devices.

Use cases for implementation of end-user experience monitoring tools and how they enhance digital performance will be reviewed.

Upon completion of this course, participants will be able to proactively identify and resolve end-user problems that ensure excellent customer service and workforce productivity.

The RCPE Professional Level End-User Visibility & Analysis instructor-led training is a key component of the RCPE EUE & Application Visibility Track.

## Learning Objectives and Capabilities

After completing this course, participants will be able to:

- Describe the challenges experienced by hybrid enterprises and how end-user experience monitoring (EUEM) can help.
- Describe the EUEM solution architecture.
- Explore use cases across EUE monitoring, troubleshooting, validation, and analysis categories.
- Deploy server and client-side EUEM solution components.
- Integrate the EUEM solution to external systems.
- Administer users, roles, and EUEM solution components.
- Monitor solution performance using health checks.
- Apply best practices to the collection of end-user performance data.
- Enhance web and desktop visibility using custom activities.
- Enhance mobile and device visibility using custom monitors.

## Relevant Solutions

- Riverbed SteelCentral Aternity

## Course Availability

Cost: 50 Training Credits

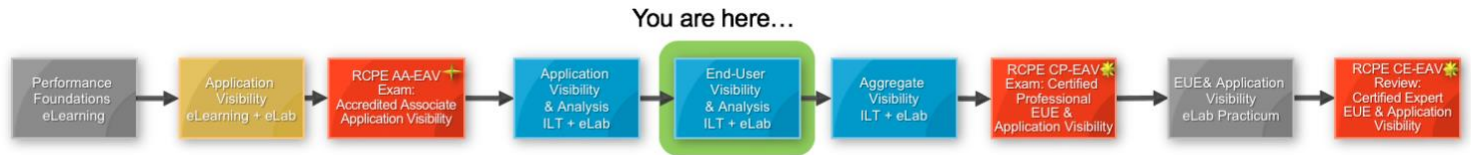
Classroom training is available to prospective students and includes lectures by a Riverbed Certified Solution Instructor and access to the Riverbed eLabs for hands-on experience. Each class is priced per student attendee. We recommend dedicated classroom training for organizations with 8 or more students.

Dedicated Classroom Training is available exclusively for one customer at a customer-designated facility. Each class includes lectures by a Riverbed Solution Instructor and access to the Riverbed eLabs. Each class is priced per event and is ideally suited for 8 students to 14 students.

## Course Outline

<b>Design Workflow</b>	<b>Modules</b>
<b>Plan</b>	<ul style="list-style-type: none"><li>• Introduce End-User Experience Monitoring</li><li>• Visualize End-User Performance</li><li>• Explore End-User Use Cases</li></ul>
<b>Build</b>	<ul style="list-style-type: none"><li>• Deploy the Solution</li><li>• Set Up the Solution</li></ul>
<b>Run</b>	<ul style="list-style-type: none"><li>• Administer the Solution</li><li>• Monitor Solution Performance</li><li>• Collect Performance Data to Determine End-User Experience</li><li>• Enhance Web and Desktop Visibility I</li><li>• Enhance Web and Desktop Visibility II</li><li>• Enhance Mobile and Device Visibility</li></ul>

# RCPE Professional: EUE & Application Visibility Certification Track



## More Information

For more information, please visit the RCPE section of our website:

<https://www.riverbed.com/RCPE>

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### About Riverbed

Riverbed®, The Digital Performance Company™, enables organizations to maximize digital performance across every aspect of their business, allowing customers to rethink possible. Riverbed's unified and integrated Digital Performance Platform™ brings together a powerful combination of Digital Experience, Cloud Networking and Cloud Edge solutions that provides a modern IT architecture for the digital enterprise, delivering new levels of operational agility and dramatically accelerating business performance and outcomes. At more than \$1 billion in annual revenue, Riverbed's 30,000+ customers include 98% of the *Fortune* 100 and 100% of the *Forbes* Global 100.

Learn more at [riverbed.com](https://www.riverbed.com).



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