

Please refer to the table below for the available Advisory service offerings. Click on the link in the Offering Name to learn more about each offering. The number in the GCS Credits column defines how many GCS Credits a given offering will consume. Note that Travel & Expense (T&E) is not included and must be purchased separately.

Offering Name	Offering Description	GCS Credits
Travel and Expense Per Day	One Day of Travel and Expense. Minimum quantity of five (5) days required for onsite work unless otherwise specified.	5
Application Performance Advanced Diagnostic Service	Rapidly diagnose application performance problems to help restore performance, for applications that span up to two sites.	576
Application Performance Standard Diagnostic Service	Rapidly diagnose application transaction performance problems to help restore performance, for applications that reside in a single site.	288
Optimization Business Value Standard Assessment Service	Quantify business value from your Riverbed SteelHead investment and gain insights to end user experience for key transactions.	144
Performance Consultant	One week of Performance Consultant support. Please contact your Professional Services Project Manager for custom scoping.	144
Performance Management Maturity Assessment Service	Evaluate your performance management maturity and learn how to strengthen your competencies in performance management. Five days of Travel and Expense recommended.	144
Remote Services Support	Up to four hours of remote services support, intended for quick problem analysis or resolution and next step recommendations.	12
SteelHead Optimization Advanced Audit Service	Optimize your Riverbed SteelHead deployment by determining areas that could be improved, validating solution sizing, and quantify the business value of your Riverbed SteelHead deployment.	432
SteelHead Optimization Standard Audit Service	Optimize your Riverbed SteelHead deployment by determining areas that could be improved and validating solution sizing.	288
SteelHead Optimization Starter Audit Service	Optimize your Riverbed SteelHead deployment by determining areas that could be improved.	172