

Please refer to the table below for the available Implementation service offerings. Click on the link in the Offering Name to learn more about each offering. The number in the GCS Credits column defines how many GCS Credits a given offering will consume. Note that Travel & Expense (T&E) is not included and must be purchased separately.

Offering Name	Offering Description	GCS Credits
Travel and Expense Per Day	One Day of Travel and Expense. Minimum quantity of five (5) days required for onsite work unless otherwise specified.	5
Performance Consultant	One week of Performance Consultant support. Please contact your Professional Services Project Manager for custom scoping.	144
SteelCentral AppInternals Advanced Implementation Service	Accelerate your Riverbed SteelCentral AppInternals deployment and time to value with integrations to your entire Riverbed portfolio.	288
SteelCentral AppInternals Standard Implementation Service	Accelerate your Riverbed SteelCentral AppInternals deployment and time to value.	144
SteelCentral AppResponse Advanced Implementation Service	Accelerate your Riverbed SteelCentral AppResponse deployment and time to value for packet-based application performance monitoring and integrations to your entire Riverbed portfolio.	432
SteelCentral AppResponse Standard Implementation Service	Accelerate your Riverbed SteelCentral AppResponse deployment and time to value for packet-based application performance monitoring.	288
SteelCentral AppResponse Starter Implementation Service	Accelerate your Riverbed SteelCentral AppResponse deployment and time to value for packet-based network monitoring.	144
SteelCentral Aternity Business Activity Monitor Creation Service	Let Riverbed Professional Services show you how to create customized monitoring for your key business transactions.	144
SteelCentral Aternity On-Premise Standard Implementation Service	Accelerate your on-premise Riverbed SteelCentral Aternity deployment and time to value.	432
SteelCentral NetProfiler Advanced Implementation Service	Accelerate your Riverbed SteelCentral NetProfiler deployment and time to value for large networks with basic alerting and reporting and full integration with your existing Riverbed portfolio.	432

Offering Name	Offering Description	GCS Credits
<u>SteelCentral NetProfiler Standard Implementation Service</u>	Accelerate your Riverbed SteelCentral NetProfiler deployment and time to value for medium sized networks with basic alerting and reporting.	288
<u>SteelCentral NetProfiler Starter Implementation Service</u>	Accelerate your Riverbed SteelCentral NetProfiler deployment and time to value for smaller networks.	144
<u>SteelCentral Portal Standard Implementation Service</u>	Bring your monitoring of existing Riverbed products under a single pane of glass in Riverbed SteelCentral Portal.	144
<u>SteelCentral SaaS Unified Advanced Implementation Service</u>	Accelerate your Riverbed SteelCentral SaaS deployment and time to value for end user experience or application performance monitoring and full integration with your existing Riverbed portfolio.	432
<u>SteelCentral SaaS Unified Standard Implementation Service</u>	Accelerate your Riverbed SteelCentral SaaS deployment and time to value for end user experience or application performance monitoring.	288
<u>SteelCentral SaaS Unified Starter Implementation Service</u>	Accelerate your Riverbed SteelCentral SaaS deployment and time to value for foundational end user experience monitoring.	144
<u>SteelFusion Advanced Implementation Service</u>	Accelerate your Riverbed SteelFusion deployment and time to value including integrated storage array backup configuration.	240
<u>SteelFusion Standard Implementation Service</u>	Accelerate your Riverbed SteelFusion deployment and time to value.	120
<u>SteelFusion Edge Appliance Implementation Service</u>	Add extra Riverbed SteelFusion Edge appliances to your existing SteelFusion deployment.	24
<u>SteelFusion Edge Appliance WAN Optimization Add-on</u>	Enhance your Riverbed SteelFusion edge appliance deployment with WAN optimization implementation.	12
<u>SteelFusion Implementation Service WAN Optimization Add-on</u>	Enhance your Riverbed SteelFusion data center appliance deployment with WAN optimization implementation.	75
<u>SteelHead Advanced Implementation Service</u>	Accelerate your Riverbed SteelHead deployment and time to value in data center environments.	120

Offering Name	Offering Description	GCS Credits
<u>SteelHead Advanced On-Prem Microsoft Services Add-on</u>	Enable Windows Active Directory integration, optimization of encrypted Exchange (HTTPS/ MAPI), encrypted SharePoint (HTTPS), signed SMB, and secure peering to your existing Riverbed SteelHead deployment.	75
<u>SteelHead Branch Appliance Implementation Service</u>	Add additional branch locations to your existing Riverbed SteelHead deployment.	24
<u>SteelHead Interceptor Appliance Implementation Service</u>	Add Riverbed SteelHead Interceptor appliances to your existing Riverbed SteelHead deployment.	75
<u>SteelHead Large Office/Data Center Appliance Implementation Service</u>	Add additional large offices or data centers to your existing Riverbed SteelHead deployment.	75
<u>SteelHead Mobile Implementation Service</u>	Add Riverbed SteelHead Mobile controllers to your existing Riverbed SteelHead deployment.	60
<u>SteelHead Standard Implementation Service</u>	Accelerate your Riverbed SteelHead deployment and time to value in branch environments.	120