riverbed

Stop Mobile Issues Before They Impact Your Business

Every second counts in today's **mobile-driven workplace**. Yet, **performance issues waste up to 11 hours per employee per month**—the equivalent of a **lost workday**.



IT Teams Struggle With:

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Frequent App Crashes Disrupt Workflows

50% of mobile workers face weekly app crashes causing delays, frustration and lost productivity.



Poor Connectivity Slows Productivity

70% of IT leaders cite mobile connectivity issues, leading to dropped calls, laggy apps, and slow cloud access.



Battery Failures Cause Downtime

40% of employees deal with battery issues, causing frequent recharges, sudden shutdowns, and rising IT support tickets.



Visibility Gaps Trigger Reactive Fixes

60% of IT teams lack real-time mobile insights, resulting in delayed responses and frustrated users.

The Business Impact

Revenue Takes a Hit

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Unplanned mobile downtime costs businesses **\$5,600 per min,** directly impacting revenue and customer service.

Productivity Slows



Each employee loses **32 mins daily** to mobile issues, draining efficiency and engagement across the workforce.

IT Costs Skyrocket



Mobile-related support tickets are up **35% in two years** overloading IT teams, and increasing resolution delays.

What If IT Teams Could Detect and Fix Mobile Issues Before They Impact Users?

Aternity Mobile Experience **delivers real-time visibility, Al-driven automation, and proactive remediation** – ensuring your workforce stays connected, productive, and efficient.

How Does Aternity Help IT Overcome Challenges?

Stop App Crashes

Tracks metrics like CPU load, memory use, and error logs to detect instability, diagnoses crash causes, and leverages advanced analytics to prevent failures impacting user experience.



Fix Connectivity Fast

Monitors latency, jitter, and packet loss across VPN, LTE,

and Wi-Fi, enabling IT teams to proactively fix ISP, wireless, and mobile network issues instantly.

Prevent Battery Failures

Detects power-draining apps like video streaming, location services, and background

processes, monitors battery health for failures, and recommends adaptive settings to extend battery life.

Gain Full Visibility

Tracks 150+ mobile performance metrics and uses Al-powered alerts to

detect slowdowns early, helping IT quickly pinpoint device, application, or network issues.

Aternity Mobile Solutions

Real-Time Performance Monitoring

Aternity Mobile **delivers deep visibility into mobile devices, apps, and networks**, allowing IT to **detect and resolve performance bottlenecks before they impact employees.**

AI-Powered Issue Resolution

How It Works



Fixes issues before users notice them by predicting crashes and performance slowdowns

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Automatically restarts frozen apps and optimizes network connections to keep devices running smoothly



Reduces IT workload by identifying problems early and resolving them instantly

Take Action Now



Eliminate mobile performance blind spots with AI-powered monitoring



Reduce IT support tickets and resolve issues before employees notice them



Maximize workforce efficiency with real-time device, app, and network insights



Minimize mobile disruptions that impact productivity, profits, and IT resources

DOWNLOAD THE EBOOK

"5 Ways to Improve Digital Employee Experience (DEX)" to learn how Aternity Mobile transforms IT operations.

Source: Forrester, 2024 | ICD, 2025 | Gartner 2025, | Businessnewsdaily, 2024