



Riverbed Aternity Editions Solution Brief

Three Editions. One Unified Path to Complete Digital Experience Visibility

Aternity™ Digital Employee Experience (DEX) helps organizations eliminate blind spots, resolve issues faster, and ensure a consistently high-performing digital workplace. Our three editions - Essentials, Enterprise, and 360 - provide a flexible and unified pathway to complete experience clarity, giving you the freedom to expand capabilities as your needs grow.

Aternity Essentials: The Foundation for Endpoint Management

Start your DEX journey with Essentials, providing core visibility into device inventory, performance, and health. Essentials empowers service desk teams to improve operations and customer satisfaction with automated remediation, ServiceNow integration, and actionable insights into device and productivity application health. It's the quick start for organizations seeking to control costs, speed up resolution, and benchmark IT service performance.

Aternity Enterprise: Intelligent Management for Every User, App, and Click

Aternity Enterprise expands on Essentials with deeper intelligence across applications, workflows, and user experience. Organizations gain visibility into every click, interaction, and render event, along with advanced dashboards and AI-driven context that highlight issues impacting productivity.

Enterprise adds Intelligent Service Desk capabilities and supports up to 10 automated runbooks per endpoint—enabling faster diagnosis, guided resolution, and continuous service improvement. It also provides the insights IT leaders need to validate major transformation initiatives and ensure business-critical applications perform consistently.

Enterprise is designed for organizations ready to optimize digital experience at scale and turn operational insights into measurable business outcomes.

Aternity 360°: Experience Management - The Fastest Path to 360° Employee Experience Visibility

Aternity 360° is our most comprehensive digital experience management edition, designed for organizations that need full visibility and proactive control across every user, device, application, network path, and collaboration tool.

Building on all the capabilities of Enterprise, Aternity 360° unifies experience monitoring, network performance insights, AI-driven analytics, and advanced operational automation into one streamlined offering. With a single SKU and a shared data model, 360° eliminates the complexity of multiple point tools and gives IT teams complete clarity from endpoint to cloud.

Aternity 360° delivers a built-in cost advantage—33% savings compared to purchasing individual components separately and up to 66% savings compared to assembling comparable capabilities from multiple vendors. This makes it the fastest and most cost-effective way to achieve true end-to-end digital experience visibility.

With Aternity 360°, organizations gain:

- **Complete experience insight** across devices, applications, SaaS, collaboration tools, networks, and VDI
- **AI-driven intelligence and automation** that accelerate troubleshooting and prevent issues before they impact users
- **Integrated network and performance visibility** that reveals the root causes behind slowdowns, call quality issues, and connection failures
- **Advanced workflows and analytics** that strengthen IT operations, optimize spend, and improve employee productivity

Aternity 360° is the only offering in the market that provides this breadth and depth of clarity out of the box. It is the most effective way to deliver a reliable, frictionless digital workplace at scale.



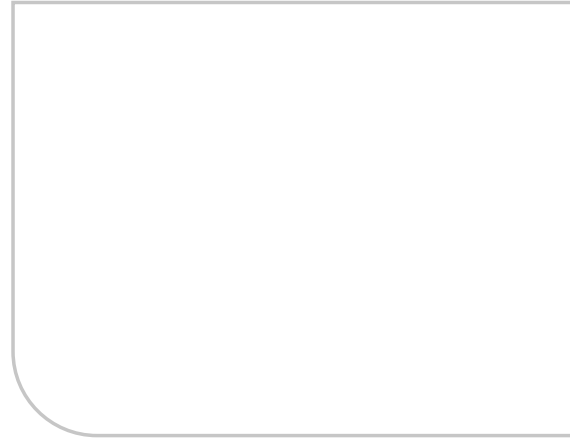
Edition Comparison Table (Attached)

FEATURE	ESSENTIALS	ENTERPRISE	360
Device inventory, performance & health	○	○	○
Automated remediation	○	○	○
DXI, Insights and Employee Sentiment	○	○	○
Custom advanced dashboards	○	○	○
Application discovery and usage	○	○	○
REST API 2	2KB	10KB	20KB
Custom Data Ingestion (Custom Data, Custom Health Events, Activities, PRC)	0.5* Current Max	1.1 *	2*
Max Remediations in the Queue (per EP)	1	2	4
Number of Analytics Groups Memberships	2 per EP	4 per EP	8 per EP
UC performance Monitoring	MS Teams Pack	MS Teams Pack Slim Core	UC Module MS Teams Pack Slim Core
IQ Assist for ServiceDesk	Limited, Add-On*	○	○
Application performance - 'click to render'	5 Basic Apps Others - Add-on	○	○
High Fidelity HRC + PRC Module (2026)	Add On	○	○
Aternity Replay	Add On	Add On	○
Sustainability Package (2026)	Add On	Add On	○
Runbook Nodes executions per EP per Month	5	25	50
IQ Features	ISD Console Workspaces Grafana Plug-In	ISD Console Workspaces Grafana Plug-In	IQ Enterprise
AI Assurance (2026)	No	No	Yes
NPM+ Modules:			
• NPM+ Core	Add-on (Full Price)	Add-on (Discount)	○
• UC			
• Packet Capture			
Intel Module	Add-On	Add-On	○
Conversion to Mobile		1	2
APM+ Allowance			○

Experience the power of 360° visibility.

Learn how Aternity turns data into action, eliminates blind spots, and drives measurable business outcomes for every employee, app, and device.

[CLICK HERE TO REQUEST A DEMO >](#)



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Riverbed – Empower the Experience

Riverbed is the only company with the collective richness of telemetry from network to app to end user that illuminates and then accelerates every interaction so that users get the flawless digital experience they expect across the entire digital ecosystem. Riverbed provides two industry-leading solutions: the Riverbed Unified Observability portfolio, which integrates data, insights, and actions across IT to enable customers to deliver seamless digital experiences; and Riverbed Acceleration, which offers fast, agile, and secure acceleration of any application over any network to users, whether they are mobile, remote, or on-premises. Together with our thousands of partners, and market-leading customers across the world, we empower every click, every digital experience. Learn more at riverbed.com.

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