



RIVERBED CCPA NOTICE

Effective: January 1, 2020

This notice describes the rights of California residents under the California Consumer Privacy Act of 2018 (“CCPA”). Riverbed Technology, Inc. and its affiliates (“Riverbed”, “we”, “us”, or “our”) adopt this notice to comply with the CCPA.

This notice supplements Riverbed’s [General Privacy Policy](#).

This notice does not apply to the personal information that Riverbed collects from California job applicants and candidates (“California Applicants”). California Applicants should refer to Riverbed’s [California Applicant Notice](#).

1 CCPA Definitions

The CCPA grants California residents rights and control over their “personal information” as defined in the [CCPA](#). Riverbed uses the CCPA’s definition of personal information in this notice; any other terms defined in the CCPA, such as “consumer”, “business”, “service provider”, “business purpose” or “commercial purpose” have the same meaning when used in this notice as well.

2 Riverbed Does Not Sell Your Personal Information

Under the CCPA, a business that sells California residents’ personal information to others: 1) must give notice to California residents before selling their personal information to others; and 2) must provide the right to opt out of the sale of their personal information.

For purposes of the CCPA, Riverbed does not sell your personal information.

3 Your Rights Under the CCPA

The CCPA provides California residents with certain rights related to their personal information.

3.1 Right to Notice

This notice describes what personal information Riverbed has collected, its source and the purpose for which such personal information is being used.

3.2 Right to request

California residents can request disclosure of the categories and specific pieces of personal information collected from them in the preceding 12 months, the categories of sources for that information, the business purpose for collecting such personal information, and the categories of third parties with whom we share such personal information.

If you request that a business disclose categories and specific pieces of personal information collected about you, you have the right to receive that information, free of charge, twice a year. The information may be delivered by mail or electronically and, if provided electronically, shall be in a portable and, to the extent technically feasible, readily usable format that allows the California resident to relatively easily transmit this information to another entity.

You can submit your request [here](#).



3.3 Right to Opt-Out

The CCPA requires businesses that sell personal information to allow California residents the ability to opt out of the selling of their information. As explained above, Riverbed does not sell personal information and therefore we do not have an opt out.

3.4 Right to Equal Services and Prices

The CCPA prohibits businesses from discriminating against California residents for exercising rights under the CCPA. Such discrimination may include denying services, charging different prices or rates for services, providing a different level or quality of services, or suggesting that you will receive a different level or quality of goods or services as a result of exercising your rights.

3.5 Right to Delete

California residents have the right to request that a business delete any of their personal information that the business collected from them, subject to the exceptions in CCPA §1798.105. You can submit your request [here](#).

4 The CCPA Categories and Sources of Personal Information Riverbed Collects

Riverbed’s [General Privacy Policy](#) describes the information we collect and its sources. This notice organizes that information around the personal information categories set forth in the CCPA.

CCPA Personal Information Category	Collected
A. Identifiers (e.g., real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name or other similar identifiers)	Yes
B. Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e)) (which defines “personal information” as “any information that identifies, relates to, describes, or is capable of being associated with, a particular individual” – with examples including name, address, credit card or debit card number – and excludes publicly available information)	Yes
C. Characteristics of protected classifications under California or Federal law (e.g., your gender or age)	No
D. Commercial information (e.g., information regarding products or services purchased, obtained, or considered)	Yes
E. Biometric information	No
F. Internet or other similar network activity (e.g., browsing history, search history)	Yes
G. Geolocation data (e.g., IP address)	Yes
H. Audio, electronic, visual and similar information (e.g., call and video recordings)	Yes
I. Professional or employment related information	Yes
J. Education information, defined as information that is not publicly available personally identifiable information as defined in the Family Educational Rights and Privacy Act (20 U.S.C. section 1232g, 34 C.F.R. Part 99).	No
K. Inferences drawn from any of the information identified in this subdivision to create a profile about a consumer reflecting the consumer’s preferences, characteristics, psychological trends, preferences, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes.	No

Riverbed obtains the categories of personal information listed above from the categories of sources described in Section 2 of our [General Privacy Policy](#).



Riverbed uses this information for the purposes outlined in Section 3 of our [General Privacy Policy](#).

While Riverbed does not sell your personal information, we may disclose personal information to support our own operational purposes, referred to as “business purposes” under the CCPA, as described in Section 5 of our [General Privacy Policy](#).

5 Riverbed as a Service Provider

Under the CCPA, a “service provider” is any for-profit entity that processes a consumer’s personal information on behalf of another business and to which the business discloses a consumer’s personal information for a business purpose pursuant to a written contract. Riverbed acts as a service provider to California commercial customers. In doing so, Riverbed does not process, retain or disclose personal information outside of the scope of the agreement with we have with customers of Riverbed products and services.