EU Data Act Connected Product Data Sheet

This EU Data Act Connected Product Data Sheet ("**Data Sheet**") applies to AppResponse ("**Connected Product**").

1. Scope

This Data Sheet applies only to the Connected Product identified herein and to only to customers who have purchased such Connected Product for use in the European Union. This Data Sheet does not apply to any alpha, beta, preview, evaluation, or similar non-generally available version of a Connected Product.

2. Definitions

Terms used in this Data Sheet, but not defined herein, have the meanings attributable to such terms in the EU Data Act.

- "**Data**" has the meaning set forth in Article 2(1) of the EU Data Act.
- "**EU Data Act**" means Regulation (EU) 2023/2854 of the European Parliament and of the Council of 13 December 2023 on harmonized rules on fair access to and use of data and amending Regulation (EU) 2017/2394 and Directive (EU) 2020/1828 (Data Act).
- "**Product Data**" has the meaning set forth in Article 2(15) of the EU Data Act.
- "**Riverbed**" means Riverbed Technology LLC or one of its affiliates.

3. Data Generation

The table below summarizes the type, format, and estimated volume of Product Data which the Connected Product is capable of generating.

Data Type	Data Format	Estimated Volume
Configuration	Tarball file containing text and SQLite files.	Less than 1GB
Network packets	PCAP file format	From few bytes to multiple terabytes.

Data does not include Riverbed's trade secrets, source code, or proprietary algorithms.

4. Frequency of Data Generation

The Connected Product is capable of generating Data continuously and in real-time. NOTE: this applies to network packets only. Configuration is generated only when the customer configures the Connected Product.

5. Data Storage

The Connected Product is capable of storing Data on-device. If applicable, the intended duration of Data retention is:

- **Network Packets**: a few days, although a customer can configure the Connected Product to keep them longer.

- **Configuration**: no limit.

6. Managing the Data

Customers may access, retrieve, or, where relevant, erase their Data by following these steps:

- **Network Packets**: they are accessible using the "Export packets" functionality in the Connected Product Web UI. Packets can be deleted by deleting the appropriate "Capture Jobs" from the product WebUI, and delete the PCAP files through appropriate REST APIs documented for the Connected Product.

- **Configuration**: configuration can be retrieved by creating a local backup from the Administration-->Backup and Restore page of the Connected Product Web Interface, and then downloading it from the "Restore" tab in the same page of the Web Interface. Configuration can be erased using the "system reset-factory" command in the Connected Product Command Line Interface.