

Please refer to the table below for the available Implementation service offerings. Click on the link in the Offering Name to learn more about each offering. The number in the GCS Credits column defines how many GCS Credits a given offering will consume. Note that Travel & Expense (T&E) is not included in individual offerings and must be consumed separately when required.

Offering Name	Offering Description	GCS Credits
Travel and Expense Per Day	One Day of Travel and Expense. Minimum quantity of five (5) days required for onsite work unless otherwise specified.	5
Performance Consultant	One week of Performance Consultant support. Please contact your Professional Services Project Manager for custom scoping.	144
Riverbed AppResponse Advanced Implementation Service	Accelerate your Riverbed AppResponse deployment and time to value for packet-based application performance monitoring and integrations to your entire Riverbed portfolio.	432
Riverbed AppResponse Standard Implementation Service	Accelerate your Riverbed AppResponse deployment and time to value for packet-based application performance monitoring.	288
Riverbed AppResponse Starter Implementation Service	Accelerate your Riverbed AppResponse deployment and time to value for packet-based network monitoring.	144
Riverbed NetIM Standard Implementation Service	Accelerate your Riverbed NetIM deployment and time to value for network infrastructure monitoring	288
Riverbed NetProfiler Advanced Implementation Service	Accelerate your Riverbed NetProfiler deployment and time to value for large networks with basic alerting and reporting and full integration with your existing Riverbed portfolio.	432
Riverbed NetProfiler Standard Implementation Service	Accelerate your Riverbed NetProfiler deployment and time to value for medium sized networks with basic alerting and reporting.	288
Riverbed NetProfiler Starter Implementation Service	Accelerate your Riverbed NetProfiler deployment and time to value for smaller networks.	144
Riverbed Portal Standard Implementation Service	Bring your monitoring of existing Riverbed products under a single pane of glass in Riverbed Portal.	144
Riverbed SteelFusion Advanced Implementation Service	Accelerate your Riverbed SteelFusion deployment and time to value including integrated storage array backup configuration.	240

Offering Name	Offering Description	GCS Credits
Riverbed SteelFusion Standard Implementation Service	Accelerate your Riverbed SteelFusion deployment and time to value.	120
Riverbed SteelFusion Edge Appliance Implementation Service	Add extra Riverbed SteelFusion Edge appliances to your existing SteelFusion deployment.	24
Riverbed SteelFusion Edge Appliance WAN Optimization Add-on	Enhance your Riverbed SteelFusion edge appliance deployment with WAN optimization implementation.	12
Riverbed SteelFusion Implementation Service WAN Optimization Add-on	Enhance your Riverbed SteelFusion data center appliance deployment with WAN optimization implementation.	75
Riverbed SteelHead Advanced Implementation Service	Accelerate your Riverbed SteelHead deployment and time to value in data center environments.	120
Riverbed SteelHead Advanced On-Prem Microsoft Services Add-on	Enable Windows Active Directory integration, optimization of encrypted Exchange (HTTPS/ MAPI), encrypted SharePoint (HTTPS), signed SMB, and secure peering to your existing Riverbed SteelHead deployment.	75
Riverbed SteelHead Branch Appliance Implementation Service	Add additional branch locations to your existing Riverbed SteelHead deployment.	24
Riverbed SteelHead Interceptor Appliance Implementation Service	Add Riverbed SteelHead Interceptor appliances to your existing Riverbed SteelHead deployment.	75
Riverbed SteelHead Large Office/Data Center Appliance Implementation Service	Add additional large offices or data centers to your existing Riverbed SteelHead deployment.	75
Riverbed SteelHead Mobile Implementation Service	Add Riverbed SteelHead Mobile controllers to your existing Riverbed SteelHead deployment.	60
Riverbed SteelHead Standard Implementation Service	Accelerate your Riverbed SteelHead deployment and time to value in branch environments.	120