

Riverbed Support Terms

These Riverbed Support Terms set forth additional terms, conditions and/or limitations that govern the Support Services listed below that are made available by Riverbed Technology, Inc. and/or any of its affiliates, as applicable (“**Riverbed**”). Any references to “**Customer**” below mean the applicable customer, buyer, or channel partner purchasing the Support Services. If Customer has not purchased a particular Support Services offering, then any terms below that are specific to that Support Services offering do not apply to Customer until Customer purchases such Support Services Offering.

Riverbed’s then-current generally available end user maintenance and support services are subject to the terms and conditions available [here](#).

Generally available end user maintenance and support services for the Aternity Products (www.aternity.com) are subject to the terms and conditions available [here](#).