

Please refer to the table below for the available Advisory service offerings. Click on the link in the Offering Name to learn more about each offering. The number in the GCS Credits column defines how many GCS Credits a given offering will consume. Note that Travel & Expense (T&E) is not included in individual offerings and must be consumed separately when required.

Items in *italics* will take effect September 1, 2022.

Offering Name	Offering Description	GCS Credits
Travel and Expense Per Day	One Day of Travel and Expense. Minimum quantity of five (5) days required for onsite work unless otherwise specified.	5
Application Performance Endpoint Diagnostic Service	Rapidly diagnose end-user performance problems to help restore performance, for up to 250 endpoints.	288 <i>(312)</i>
Application Performance Network Diagnostic Service	Rapidly diagnose application transaction performance problems to help restore performance, for applications that reside in a single site.	288 <i>(312)</i>
Performance Consultant	One week (5 business days) of Performance Consultant support. Please contact your Professional Services Project Manager for custom scoping.	144
<i>Performance Consultant for Alluvio Products</i>	<i>One week (5 business days) of Performance Consultant support for Alluvio products. Please contact your Professional Services Project Manager for custom scoping.</i>	<i>156</i>
Performance Management Maturity Assessment	Evaluate your performance management maturity and learn how to strengthen your competencies in performance management. Five days of Travel and Expense recommended.	144 <i>(156)</i>
Remote Services Support	Up to four hours of remote services support, intended for quick problem analysis or resolution and next step recommendations.	18
<i>Remote Services Support for Alluvio Products</i>	<i>Up to four hours of remote services support for Alluvio products, intended for quick problem analysis or resolution and next step recommendations.</i>	<i>20</i>
Riverbed Performance Monitoring Audit	Make sure your Riverbed NPM deployment is optimally monitoring your network.	288 <i>(312)</i>

Offering Name	Offering Description	GCS Credits
SteelHead Optimization Advanced Audit	Optimize your Riverbed SteelHead deployment by determining areas that could be improved, validating solution sizing, and quantify the business value of your Riverbed SteelHead deployment.	432
SteelHead Optimization Standard Audit	Optimize your Riverbed SteelHead deployment by determining areas that could be improved and validating solution sizing.	288
SteelHead Optimization Starter Audit	Optimize your Riverbed SteelHead deployment by determining areas that could be improved.	172