

Please refer to the table below for the available Implementation service offerings. Click on the link in the Offering Name to learn more about each offering. The number in the GCS Credits column defines how many GCS Credits a given offering will consume. Note that Travel & Expense (T&E) is not included in individual offerings and must be consumed separately when required.

Items in *italics* will take effect on September 1, 2022.

Offering Name	Offering Description	GCS Credits
Travel and Expense Per Day	One Day of Travel and Expense. Minimum quantity of five (5) days required for onsite work unless otherwise specified.	5
Performance Consultant	One week (5 business days) of Performance Consultant support. Please contact your Professional Services Project Manager for custom scoping.	144
<i>Performance Consultant for Alluvio Products</i>	<i>One week (5 business days) of Performance Consultant support for Alluvio products. Please contact your Professional Services Project Manager for custom scoping.</i>	156
Riverbed AppResponse Advanced Implementation	Accelerate your Riverbed AppResponse deployment and time to value for packet-based application performance monitoring and integrations to your entire Riverbed portfolio.	432 (468)
Riverbed AppResponse Standard Implementation	Accelerate your Riverbed AppResponse deployment and time to value for packet-based application performance monitoring.	288 (312)
Riverbed AppResponse Starter Implementation	Accelerate your Riverbed AppResponse deployment and time to value for packet-based network monitoring.	144 (156)
Riverbed NetIM Standard Implementation	Accelerate your Riverbed NetIM deployment and time to value for network infrastructure monitoring	288 (312)
Riverbed NetProfiler Advanced Implementation	Accelerate your Riverbed NetProfiler deployment and time to value for large networks with basic alerting and reporting and full integration with your existing Riverbed portfolio.	432 (468)
Riverbed NetProfiler Standard Implementation	Accelerate your Riverbed NetProfiler deployment and time to value for medium sized networks with basic alerting and reporting.	288 (312)

Offering Name	Offering Description	GCS Credits
Riverbed NetProfiler Starter Implementation	Accelerate your Riverbed NetProfiler deployment and time to value for smaller networks.	144 (156)
Riverbed Portal Standard Implementation	Bring your monitoring of existing Riverbed products under a single pane of glass in Riverbed Portal.	144 (156)
Riverbed SteelFusion Advanced Implementation	Accelerate your Riverbed SteelFusion deployment and time to value including integrated storage array backup configuration.	240
Riverbed SteelFusion Standard Implementation	Accelerate your Riverbed SteelFusion deployment and time to value.	120
Riverbed SteelFusion Edge Appliance Implementation	Add extra Riverbed SteelFusion Edge appliances to your existing SteelFusion deployment.	24
Riverbed SteelFusion Edge Appliance WAN Optimization Add-on	Enhance your Riverbed SteelFusion edge appliance deployment with WAN optimization implementation.	12
Riverbed SteelFusion Implementation WAN Optimization Add-on	Enhance your Riverbed SteelFusion data center appliance deployment with WAN optimization implementation.	75
Riverbed SteelHead Advanced Implementation	Accelerate your Riverbed SteelHead deployment and time to value in data center environments.	120
Riverbed SteelHead Advanced On-Prem Microsoft Services Add-on	Enable Windows Active Directory integration, optimization of encrypted Exchange (HTTPS/MAPI), encrypted SharePoint (HTTPS), signed SMB, and secure peering to your existing Riverbed SteelHead deployment.	75
Riverbed SteelHead Branch Appliance Implementation	Add additional branch locations to your existing Riverbed SteelHead deployment.	24
Riverbed SteelHead Interceptor Appliance Implementation	Add Riverbed SteelHead Interceptor appliances to your existing Riverbed SteelHead deployment.	75
Riverbed SteelHead Large Office/Data Center Appliance Implementation	Add additional large offices or data centers to your existing Riverbed SteelHead deployment.	75

Offering Name	Offering Description	GCS Credits
Riverbed SteelHead Mobile Implementation	Add Riverbed SteelHead Mobile controllers to your existing Riverbed SteelHead deployment.	60
Riverbed SteelHead Standard Implementation	Accelerate your Riverbed SteelHead deployment and time to value in branch environments.	120