



EU Data Act Connected Product Data Sheet

This EU Data Act Connected Product Data Sheet ("**Data Sheet**") applies to SteelHead RS ("**Connected Product**").

1. Scope

This Data Sheet applies only to the Connected Product identified herein and to only to customers who have purchased such Connected Product for use in the European Union. This Data Sheet does not apply to any alpha, beta, preview, evaluation, or similar non-generally available version of a Connected Product.

2. Definitions

Terms used in this Data Sheet, but not defined herein, have the meanings attributable to such terms in the EU Data Act.

- "**Data**" has the meaning set forth in Article 2(1) of the EU Data Act.
- "**EU Data Act**" means Regulation (EU) 2023/2854 of the European Parliament and of the Council of 13 December 2023 on harmonized rules on fair access to and use of data and amending Regulation (EU) 2017/2394 and Directive (EU) 2020/1828 (Data Act).
- "**Product Data**" has the meaning set forth in Article 2(15) of the EU Data Act.
- "**Riverbed**" means Riverbed Technology LLC or one of its affiliates.

3. Data Generation

The table below summarizes the type, format, and estimated volume of Product Data which the Connected Product is capable of generating.

Data Type	Data Format	Estimated Volume
Logs	Gzip	Varies
User Logs	Gzip	Varies
Configuration	Text	Varies

Data does not include Riverbed's trade secrets, source code, or proprietary algorithms.

4. Frequency of Data Generation

The Connected Product is capable of generating log Data continuously and in real-time.

5. Data Storage

The Connected Product is capable of storing Data on a specific remote controller, the SteelHead Central Controller.

If applicable, the intended duration of Data retention is user configurable.



6. Managing the Data

Customers may access, retrieve, or, where relevant, erase their Data by following these steps:

- From the Web UI go to Reports > System Log Downloads
- From the Web UI go to Reports > User Log Downloads
- From the Web UI go to Administration > Configuration > View Working Config