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End-of-Availability and End-of-Support Products

April 30, 2012

This document provides a list of products that Riverbed has provided notice for End-of-Availability (EOA), as well as, End-of-Support (EOS).

Cascade (Mazu) Products:

Riverbed Technologies acquired Mazu Networks and renamed the product line.

Cascade-Intel Platform:

EOA Notice

Product	End of Availability (Last order date)	End of Support: Feature Release Major / Minor	End of Support: Hardware / SW Maintenance
CAX-00100-2SX	Immediately	Jun 30, 2014	Jun 30, 2017
CAX-00100-2TX	Immediately	Jun 30, 2014	Jun 30, 2017
CAX-00200-2SX	Immediately	Jun 30, 2014	Jun 30, 2017
CAX-00200-2TX	Immediately	Jun 30, 2014	Jun 30, 2017
CAX-00300-2SX	Immediately	Jun 30, 2014	Jun 30, 2017
CAX-00300-2TX	Immediately	Jun 30, 2014	Jun 30, 2017
CAP-04100-D	Jun 30, 2012	Jun 30, 2014	Jun 30, 2017
CAP-04110	Jun 30, 2012	Jun 30, 2014	Jun 30, 2017
CAP-04120	Jun 30, 2012	Jun 30, 2014	Jun 30, 2017
CAP-04130	Jun 30, 2012	Jun 30, 2014	Jun 30, 2017
CAG-02100-F1	Jun 30, 2012	Jun 30, 2014	Jun 30, 2017
CAG-02100-F2	Jun 30, 2012	Jun 30, 2014	Jun 30, 2017
CAG-02100-F3	Jun 30, 2012	Jun 30, 2014	Jun 30, 2017
CAG-02100-F4	Jun 30, 2012	Jun 30, 2014	Jun 30, 2017
CAG-02100-F5	Jun 30, 2012	Jun 30, 2014	Jun 30, 2017
CAP-02120	Jun 30, 2012	Jun 30, 2014	Jun 30, 2017
CAP-02140	Jun 30, 2012	Jun 30, 2014	Jun 30, 2017
CAP-02160	Jun 30, 2012	Jun 30, 2014	Jun 30, 2017
CAS-02100-2LR	Jun 30, 2012	Jun 30, 2014	Jun 30, 2017

CAS-02100-2SR	Jun 30, 2012	Jun 30, 2014	Jun 30, 2017
CAS-02100-2SX	Jun 30, 2012	Jun 30, 2014	Jun 30, 2017
CAS-02100-2TX	Jun 30, 2012	Jun 30, 2014	Jun 30, 2017
CAS-02100-4SX	Jun 30, 2012	Jun 30, 2014	Jun 30, 2017
CAS-02100-4TX	Jun 30, 2012	Jun 30, 2014	Jun 30, 2017
FAN-CAP-001	Jun 30, 2012	Jun 30, 2014	Jun 30, 2017
P-CHAS-MGT-MOD	Jun 30, 2012	Jun 30, 2014	Jun 30, 2017
P-FLOW-4OB	Jun 30, 2012	Jun 30, 2014	Jun 30, 2017

Cascade DPI-CAS and APP-Layer7

[EOA Notice](#)

Product	Description	End of Availability (Last order date)
DPI-CAS	Deep Packet Inspection Adapter PCI-X (CAS)	Immediately (none)
APP-LAYER7	Add Layer 7 application fingerprinting to a legacy Mazu sensor (one per sensor)	Immediately (none)

Cascade NIC:

As of April 6, 2010 Riverbed announced the end-of-availability of the NIC-CAS-1SR NIC card effective **immediately** due to lack of supply.

[EOA Notice](#)

Product	Description	End of Availability (Last order date)
NIC-CAS-1SR	1-port 10GbE Multi Mode Fiber NIC (CAS) spare	immediately

Cascade Sensor Model and SAN Card:

[EOA Notice](#)

Product	Description	End of Availability (Last order)	End of Support: Feature Release Major / Minor	End of Support: Hardware / SW Maintenance
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		date)		
CAP-FC-SAN-E	Evaluation card for SAN attached storage.	Jan 15, 2010	Jan 30, 2013	Jan 30, 2015
CAS-02100-2LX	Cascade Sensor 2100- 2 port 1GbE LX Single Mode	Jan 15, 2010	Jan 30, 2013	Jan 30, 2015
CAS-02100-2LX-E	Cascade Sensor 2100- 2 port 1GbE LX Single Mode Evaluation	Jan 15, 2010	Jan 30, 2013	Jan 30, 2015
NIC-CAS-1LX	1-port 1GbE LX Single Mode Fiber NIC (CAS) Spare	Jan 15, 2010	N/A	Jan 30, 2015

Cascade Sensor Maintenance Products:

Riverbed is announcing the End-of-Availability of the following Cascade Sensor Maintenance SKUs:

[EOA Notice](#)

Product	Description	End of Availability (Last order date)
MNT-SLV-CAS-2100	Cascade Sensor 2100 Silver Support	Nov 30, 2009
MNT-GLD-CAS-2100	Cascade Sensor 2100 Gold Support	Nov 30, 2009
MNT-PLT-CAS-2100	Cascade Sensor 2100 Platinum Support	Nov 30, 2009

Cascade Discovery for BMC Atrium:

[EOA Notice](#)

Product	Description	End of Availability (Last order date)	End of Support: Feature Release Major / Minor	End of Support: Hardware / SW Maintenance
CPD-00250-T1	T1- Base tier, minimum of 250 server licenses	Oct 30, 2009	Oct 30, 2011	Oct 30, 2014
CPD-00500-T2	T2- Pricing tier for 251 to 500 server licenses	Oct 30, 2009	Oct 30, 2011	Oct 30, 2014
CPD-01000-T3	T3- Pricing tier for 501 to 1000 server licenses	Oct 30, 2009	Oct 30, 2011	Oct 30, 2014
CPD-02500-T4	T4- Pricing tier for 1001 to	Oct 30, 2009	Oct 30, 2011	Oct 30, 2014

	2500 server licenses			
CPD-05000-T5	T5- Pricing tier for 2501 to 5000 server licenses	Oct 30, 2009	Oct 30, 2011	Oct 30, 2014
CPD-05000-T6	T6- Pricing tier for 5001+ server licenses	Oct 30, 2009	Oct 30, 2011	Oct 30, 2014

Cascade Application and Interface Analytics:

EOA Notice

Product	Description	End of Availability (Last order date)	End of Support: Feature Release Major / Minor	End of Support: Hardware / SW Maintenance
CAA-APP-ANA-10	Cascade Application Analytics, 10 pack	Aug 31, 2009	Aug 30, 2011	Aug 30, 2014
CAA-APP-ANA-30	Cascade Application Analytics, 30 pack	Aug 31, 2009	Aug 30, 2011	Aug 30, 2014
CAA-INT-ANA-20	Cascade Interface Analytics, 20 pack	Aug 31, 2009	Aug 30, 2011	Aug 30, 2014
CAA-INT-ANA-50	Cascade Interface Analytics, 50 pack	Aug 31, 2009	Aug 30, 2011	Aug 30, 2014

Mazu (Various) Products:

In an effort to give customers insight into how long Riverbed will continue to support former Mazu Network products that have been previously announced as end-of-availability, we are providing you this listing.

Mazu-Intel Platform EOS:

EOS Notice

Mazu Product Code	End of Support: Hardware / SW Maintenance
PE-H7-Enterprise	Mar 30, 2013
P-P8500	Mar 30, 2013
P-P8500-F	Mar 30, 2013
P-P8500-F-V3	Mar 30, 2013

P-P8500-F-V4	Mar 30, 2013
P-P8500-V3	Mar 30, 2013
P-P8500-V4	Mar 30, 2013
P-P8500-AM	Mar 30, 2013
P-P8500-AM-V3	Mar 30, 2013
P-P8500-AM-V4	Mar 30, 2013
PE-H7-Enterprise-DB	Mar 30, 2013
PE-H7-Enterprise-EXP	Mar 30, 2013
PE-H7-Enterprise-MG	Mar 30, 2013
P-P8500-DB	Mar 30, 2013
P-P8500-DB-V3	Mar 30, 2013
P-P8500-DB-V4	Mar 30, 2013
P-P8500-MG	Mar 30, 2013
P-P8500-MG-V3	Mar 30, 2013
P-P8500-MG-V4	Mar 30, 2013
EXPRESS-H7-2C-F100	Mar 30, 2013
EXPRESS-H7-2C-F100	Mar 30, 2013
EXPRESS-H7-2MM-F100	Mar 30, 2013
EXPRESS-H7-2MM-F100	Mar 30, 2013
P-EXPRESS-C2	Mar 30, 2013
P-EXPRESS-C2-F	Mar 30, 2013
P-EXPRESS-C2-F-V2	Mar 30, 2013
P-EXPRESS-C2-F-V3	Mar 30, 2013
P-EXPRESS-C2-V2	Mar 30, 2013
P-EXPRESS-F2	Mar 30, 2013
P-EXPRESS-F2-F	Mar 30, 2013
P-EXPRESS-F2-F-V2	Mar 30, 2013
P-EXPRESS-F2-F-V3	Mar 30, 2013
P-EXPRESS-F2-V2	Mar 30, 2013
P-EXPRESS-Flow	Mar 30, 2013
P-EXPRESS-Flow-V2	Mar 30, 2013
P-EXPRESS-Flow-V3	Mar 30, 2013

P-FLOW-EXP-4.5-I	Mar 30, 2013
P-FLOW-EXP-4.5-I-V2	Mar 30, 2013
P-FLOW-EXP-4.5-I-V3	Mar 30, 2013
P-FLOW-EXP-4.5-I-V4	Mar 30, 2013
P-FLOW-EXP-6-I-V2	Mar 30, 2013
P-FLOW-EXP-6-I-V3	Mar 30, 2013
P-FLOW-EXP-6-I-V4	Mar 30, 2013
P-FLOW-OB-2-I	Mar 30, 2013
P-FLOW-OB-3-I	Mar 30, 2013
P-FLOW-OB-4-I	Mar 30, 2013
P-FLOW-OB-I	Mar 30, 2013
P-RG-200-I	Mar 30, 2013
P-RG-200-V2	Mar 30, 2013
P-RG-200-V3	Mar 30, 2013
P-RG-200-V4	Mar 30, 2013
P-RG-800-I	Mar 30, 2013
P-RG-800-V2	Mar 30, 2013
P-RG-800-V3	Mar 30, 2013
P-RG-800-V4	Mar 30, 2013
RG-H7-F100	Mar 30, 2013
RG-H7-F200	Mar 30, 2013
RG-H7-F500	Mar 30, 2013
RG-H7-F800	Mar 30, 2013
MPD-H7-Standard-AT	Mar 30, 2013
MPD-H7-Standard-SAA	Mar 30, 2013
P-H7-M1200	Mar 30, 2013
P-H7-M2500	Mar 30, 2013
P-H7-M500	Mar 30, 2013
P-P7400	Mar 30, 2013
P-P7400-F	Mar 30, 2013
P-P7500	Mar 30, 2013
P-P7500-F	Mar 30, 2013

P-P7500-F-V3	Mar 30, 2013
P-P7500-F-V4	Mar 30, 2013
P-P7500-V3	Mar 30, 2013
P-P7500-V4	Mar 30, 2013
P-S4514-A	Mar 30, 2013
P-S4520-A	Mar 30, 2013
P-S4522-A	Mar 30, 2013
P-S4524-A	Mar 30, 2013
P-S4526-A	Mar 30, 2013
P-S4540-A	Mar 30, 2013
P-S4542-A	Mar 30, 2013
P-S4720-A	Mar 30, 2013
P-S4720-V3	Mar 30, 2013
P-S4720-V4	Mar 30, 2013
P-S4722-A	Mar 30, 2013
P-S4722-V3	Mar 30, 2013
P-S4722-V4	Mar 30, 2013
P-S4724-A	Mar 30, 2013
P-S4724-V3	Mar 30, 2013
P-S4726-A	Mar 30, 2013
P-S4740-A	Mar 30, 2013
P-S4740-V3	Mar 30, 2013
P-S4740-V4	Mar 30, 2013
P-S4742-A	Mar 30, 2013
P-S4742-V3	Mar 30, 2013
P-S-Branch	Mar 30, 2013
P-S-Branch-V2	Mar 30, 2013
P-S-Branch-V3	Mar 30, 2013
P-S-Branch-V4	Mar 30, 2013
Sensor-H7-10GSM	Mar 30, 2013
Sensor-H7-10GSM-Layer7	Mar 30, 2013
Sensor-H7-1C	Mar 30, 2013

	P-P7300F	Apr 1, 2007	Dec 31, 2010
	P-P8200	Sep 1, 2006	Dec 31, 2010
	P-P8210	Sep 1, 2006	Dec 31, 2010
	P-P8300	Apr 1, 2007	Dec 31, 2010
	P-P8310	Apr 1, 2007	Dec 31, 2010
	P-P8400	Jan 1, 2008	Dec 31, 2010
	P-P8410	Jan 1, 2008	Dec 31, 2010
Gateway	P-RG-200	Apr 1, 2007	Dec 31, 2010
	RG-H2-F200	Apr 1, 2007	Dec 31, 2010
	P-RT1	Sep 1, 2006	Dec 31, 2010
	P-RG-800	Apr 1, 2007	Dec 31, 2010
Sensor	P-S4320-A	Apr 1, 2007	Dec 31, 2010
	P-S4321-A	Apr 1, 2007	Dec 31, 2010
	P-S4323	Apr 1, 2007	Dec 31, 2010
	P-S4323-A	Apr 1, 2007	Dec 31, 2010
	P-S4322	Apr 1, 2007	Dec 31, 2010
	P-S4322-A	Apr 1, 2007	Dec 31, 2010
	P-S4340-A	Apr 1, 2007	Dec 31, 2010
	P-S4341	Apr 1, 2007	Dec 31, 2010
	P-S4341-A	Apr 1, 2007	Dec 31, 2010
	P-S4343	Apr 1, 2007	Dec 31, 2010
	P-S4343-A	Apr 1, 2007	Dec 31, 2010
	P-S4342	Apr 1, 2007	Dec 31, 2010
	P-S4342-A	Apr 1, 2007	Dec 31, 2010

Shark / Pilot Products:

[EOA Notice](#)

Product	Description	End of Availability (Last order date)	End of Support: Hardware / SW Maintenance
SAK-1G2P	Shark Appliance Kit with 1 x TurboCap 1GbE 2-port NIC	Jan 1, 2011	Jan 1, 2013

SAK-1G4P	Shark Appliance Kit with 1 x TurboCap 1GbE 4-port NIC	Jan 1, 2011	Jan 1, 2013
SAK-10G2P	Shark Appliance Kit with 1 x TurboCap 10GbE 2-port NIC	Jan 1, 2011	Jan 1, 2013

Central Management Console:

CMC 8000 Series:

[EOA Notice](#)

Product	Description	End of Availability (Last order date)	End of Support: Feature Release Major / Minor	End of Support: Hardware / SW Maintenance
CMC-08001	CMC 8000 for 10 Steelheads	Apr 5, 2010	Apr 5, 2012	Apr 5, 2015
CMC-08002	CMC 8000 for 25 Steelheads	Apr 5, 2010	Apr 5, 2012	Apr 5, 2015
CMC-08003	CMC 8000 for 50 Steelheads	Apr 5, 2010	Apr 5, 2012	Apr 5, 2015
CMC-08004	CMC 8000 for 100 Steelheads	Apr 5, 2010	Apr 5, 2012	Apr 5, 2015
CMC-08005	CMC 8000 for 200 Steelheads	Apr 5, 2010	Apr 5, 2012	Apr 5, 2015
CMC-08006	CMC 8000 for 500 Steelheads	Apr 5, 2010	Apr 5, 2012	Apr 5, 2015
CMS-08000	Cold Spare CMC 8000	Apr 5, 2010	Apr 5, 2012	Apr 5, 2015
CMC-080001-E	CMC 8001 - 10 Appliances Evaluation	Apr 5, 2010	Apr 5, 2012	Apr 5, 2015

Interceptor Products:

Interceptor 9200:

[EOA Notice](#)

Product	Description	End of Availability (Last order date)	End of Support: Feature Release Major / Minor	End of Support: Hardware / SW Maintenance
INT-09200	Interceptor Model 9200	Oct 14, 2009	Oct 14, 2011	Oct 14, 2014
INS-09200	Cold spare Interceptor 9200	Oct 14, 2009	Oct 14, 2011	Oct 14, 2014
INT-09200-E	Interceptor 9200 Evaluation	Oct 14, 2009	Oct 14, 2011	Oct 14, 2014

Professional Services Products:

Steelhead:

[EOA Notice](#)

Product	Description	End of Availability (Last order date)
SVC-PSD-00206	Application Tuning Service	Nov 14, 2009
SVC-PSD-00400	CMC Reporting - Monthly	Nov 14, 2009
SVC-PSD-00401	CMC Reporting - Weekly	Nov 14, 2009
SVC-PSD-00500	DHCP to V-Server Package	Nov 14, 2009
SVC-PSD-00600	Steelhead Onsite Resident - 6 Months	Nov 14, 2009
SVC-PSD-00601	Steelhead Onsite Resident - 1 Year	Nov 14, 2009
SVC-PSD-00800	Netflow Integration Services	Nov 14, 2009
SVC-PSD-00801	Each Additional Netflow Steelhead	Nov 14, 2009

Health Check:

[EOA Notice](#)

Product	Description	Detailed Description	End of Availability (Last order date)
SVC-PSD-00300	SH Health check (up to 10)	Onsite environmental analysis and Steelhead diagnostic review and report development for up to 10 Steelheads (excludes T&E)	May 2, 2010
SVC-PSD-00303	SH Health check (up to 200)	Onsite environmental analysis and Steelhead diagnostic review and report development for up to 200 Steelheads (excludes Travel and Expenses)	May 2, 2010

Performance and Availability Monitoring:

[EOA Notice](#)

Product	Description	Detailed Description	End of Availability
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			(Last order date)
SVC-PSD-00402	Perf & Avail Monitor Svc - DC (per SH/month)	Riverbed Performance & Availability Monitoring Service per head end (datacenter) Steelhead per month (does not include start-up phase and expenses)	Aug 3, 2010
SVC-PSD-00403	Perf & Avail Monitor Svc - Remote (perSH/month)	Riverbed Performance & Availability Monitoring Service per remote site Steelhead per month (does not include start-up phase and expenses)	Aug 3, 2010

L1/L2 Support 1-day training:

[EOA Notice](#)

Product	Description	Detailed Description	End of Availability (Last order date)
SVC-TRA-00017C	SH Ops-Facility-Cust	Steelhead Operations & Troubleshooting Class focused on L1 & L2 Support - 1 day - per customer student (Riverbed or ATP Facility)	Aug 26, 2010
SVC-TRA-00017P	SH Ops-Facility-Part. PARTNER PRICING ONLY - NOT FOR RESALE	Steelhead Operations & Troubleshooting Class focused on L1 & L2 Support - 1 day - per partner student (Riverbed or ATP Facility)	Aug 26, 2010
SVC-TRA-00018B	SH Ops-Onsite-Base	Steelhead Operations & Troubleshooting Class focused on L1 & L2 Support - 1 day - dedicated onsite training base package for up to 3 people (excludes T&E)	Aug 26, 2010
SVC-TRA-00018C	SH Ops-Add'l-Onsite-Cust	Each additional onsite customer student (must be purchased with SH Ops Class Onsite Base Package)	Aug 26, 2010
SVC-TRA-00018P	SH Ops-Add'l-Onsite-Part. PARTNER PRICING ONLY - NOT FOR RESALE	Each additional onsite partner student (must be purchased with base SH Ops Class Onsite Base Package)	Aug 26, 2010

E-Lab Rental, SQL Analysis and Training:

[EOA Notice](#)

Product	Description	Detailed Description	End of Availability (Last order date)
SVC-PSD-PELAB	Physical E-Lab Rental Fee	Riverbed Professional Services E-Lab Rental Fee (per consecutive two-day period) – does not include T&E	Jan 31, 2011
SVC-PSD-VELAB	Virtual E-Lab Rental Fee	Riverbed Professional Services E-Lab Rental Fee (per consecutive two-day period) - no T&E required	Jan 31, 2011
SVC-PSD-00501	SQL Analysis	Analysis of a SQL application to define opportunities for optimization across the WAN	Jan 31, 2011
SVC-TRA-00023A	Steelhead Operations Webex 4 hour - add on	Per additional Customer or Partner Student. Steelhead Operations & Troubleshooting Webinar focused on L1 & L2. Length 4 hours. Requires SVC-TRA-00023B	Jan 31, 2011
SVC-TRA-00023B	Steelhead Operations Webex 4 hour - Base pkg.	Base pkg for 5 customer or partner students. Steelhead Operations & Troubleshooting Webinar focused on L1 & L2. Length 4 hours.	Jan 31, 2011
SVC-TRA-00113	Steelhead Deployment and Management Onsite - Base pkg. CUSTOMER	Steelhead Deployment & Management Class. Length 4 days. Dedicated onsite training base package for 3 people (excludes T&E)	Jan 31, 2011
SVC-TRA-00114	Steelhead Deployment and Management Onsite - Add on. CUSTOMER	Per customer student. Steelhead Deployment & Management Class. Length 4 days. Dedicated onsite add on (excludes T&E). Requires SVC-TRA-00113	Jan 31, 2011
SVC-TRA-00115	SH Add'l-Onsite-Part. PARTNER PRICING ONLY - NOT FOR RESALE	Each additional onsite partner student (must be purchased with base SH Class Onsite Base Package)	Jan 31, 2011
SVC-TRA-00118	Steelhead Mobile Install & Config Onsite. Base pkg. CUSTOMER	Steelhead Mobile Installation & Configuration Class. Length 2 days. Dedicated onsite training base package for 3 people (excludes T&E)	Jan 31, 2011
SVC-TRA-00119	Steelhead Mobile Install & Config Onsite. Add on.	Per customer student. Steelhead Mobile Installation & Configuration Class. Length 2 days. Requires SVC-TRA-	Jan 31, 2011

	CUSTOMER	00118 (excludes T&E)	
SVC-TRA-00120	SHM Add'l-Onsite-Part. PARTNER PRICING ONLY - NOT FOR RESALE	Each additional onsite partner student (must be purchased with base SHM Class Onsite Base Package)	Jan 31, 2011
SVC-TRA-00123	Central Mgmt Console Onsite Base Pkg. CUSTOMER	Central Mgmt Console Configuration & Operations Class. Length 2 days. Dedicated onsite training base package for 3 people (excludes T&E)	Jan 31, 2011
SVC-TRA-00124	Central Mgmt Console Onsite Add on. CUSTOMER	Per customer student. Central Mgmt Console Configuration & Operations Class. Length 2 days. Requires SVC-TRA-00123 (excludes T&E)	Jan 31, 2011
SVC-TRA-00125	CMC Add'l-Onsite-Part. PARTNER PRICING ONLY - NOT FOR RESALE	Each additional onsite partner student (must be purchased with base CMC Class Onsite Base Package)	Jan 31, 2011
SVC-TRA-00128	IC Class-Onsite-Base	Interceptor Deployment & Configuration Class - 2 days - dedicated onsite training base package for up to 3 people (excludes T&E)	Jan 31, 2011
SVC-TRA-00129	IC Add'l-Onsite-Cust	Each additional onsite customer student (must be purchased with IC Class Onsite Base Package)	Jan 31, 2011
SVC-TRA-00130	IC Add'l-Onsite-Part. PARTNER PRICING ONLY - NOT FOR RESALE	Each additional onsite partner student (must be purchased with base IC Class Onsite Base Package)	Jan 31, 2011
SVC-TRA-00131	SH Adv-Onsite-Base	Steelhead Advanced Class - 4 days - dedicated onsite training base package for up to 3 people (excludes T&E)	Jan 31, 2011
SVC-TRA-00132	SH Adv Add'l-Onsite-Cust	Each additional onsite customer student (must be purchased with SH Adv Class Onsite Base Package)	Jan 31, 2011
SVC-TRA-00150	Riverbed Cascade Onsite Training	Riverbed Cascade Installation & Configuration Class – 3 days - onsite base package for up to 3 students (excludes T&E)	Jan 31, 2011
SVC-TRA-00151	Riverbed Cascade Onsite Training - Each Additional Customer Student	Each additional onsite CUSTOMER student (must be purchased with the Riverbed Cascade Onsite Training base package). Must be purchased increments of 3 units.	Jan 31, 2011

SVC-TRA-00152	Riverbed Cascade Onsite Training - Each Additional Partner Student. PARTNER PRICING ONLY - NOT FOR RESALE	Each additional onsite PARTNER student (must be purchased with the Riverbed Cascade Onsite Training base package). Must be purchased increments of 3 units.	Jan 31, 2011
SVC-TRA-00157	Steelhead Operations & Troubleshooting Onsite Base pkg. Customer.	Steelhead Operations & Troubleshooting Class focused on L1 & L2 Support - 2 days - dedicated onsite training base package for up to 3 people (excludes T&E)	Jan 31, 2011
SVC-TRA-00158	Steelhead Operations & Troubleshooting Add on. Customer.	Each additional onsite CUSTOMER student (must be purchased with SH Ops Class Onsite Base Package) – 2 days - must be purchased increments of 2 units	Jan 31, 2011
SVC-TRA-00159	SH Ops-Add'l-Onsite-Part. PARTNER PRICING ONLY - NOT FOR RESALE	Each additional onsite partner student (must be purchased with base SH Ops Class Onsite Base Package) – 2 days - must be purchased increments of 2 units	Jan 31, 2011

Cascade:

Onsite:

[EOA Notice](#)

Product	Description	Detailed Description	End of Availability (Last order date)
SVC-TRA-00140	Riverbed Cascade Onsite Training	Riverbed Cascade Installation & Configuration Class - onsite base package for up to 3 students (excludes T&E)	Jan 27, 2010
SVC-TRA-00141	Riverbed Cascade Onsite Training - Each Additional Customer Student	Each additional onsite customer student (must be purchased with the Riverbed Cascade Onsite Training base package)	Jan 27, 2010
SVC-TRA-00142	Riverbed Cascade Onsite Training - Each Additional Partner Student	Each additional onsite partner student (must be purchased with the Riverbed Cascade Onsite Training base package)	Jan 27, 2010
SVC-TRA-00143	Riverbed Cascade Facility Training - Customer	Riverbed Cascade Onsite Training - 1 day - per customer student (Riverbed or ATP facility)	Jan 27, 2010

SVC-TRA-00144	Riverbed Cascade Facility Training - Partner	Riverbed Cascade Onsite Training - 1 day - per partner student (Riverbed or ATP facility)	Jan 27, 2010
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2 day training:

[EOA Notice](#)

Product	Description	Detailed Description	End of Availability (Last order date)
SVC-TRA-00145	Riverbed Cascade Onsite Training	Riverbed Cascade Installation & Configuration Class - onsite base package for up to 3 students (excludes T&E)	Aug 26, 2010
SVC-TRA-00146	Riverbed Cascade Onsite Training - Each Additional Customer Student	Each additional onsite customer student (must be purchased with the Riverbed Cascade Onsite Training base package)	Aug 26, 2010
SVC-TRA-00147	Riverbed Cascade Onsite Training - Each Additional Partner Student. PARTNER PRICING ONLY - NOT FOR RESALE	Each additional onsite partner student (must be purchased with the Riverbed Cascade Onsite Training base package)	Aug 26, 2010
SVC-TRA-00148	Riverbed Cascade Facility Training - Customer	Riverbed Cascade Training - 2 days - per customer student (Riverbed or ATP facility)	Aug 26, 2010
SVC-TRA-00149	Riverbed Cascade Facility Training - Partner. PARTNER PRICING ONLY - NOT FOR RESALE	Riverbed Cascade Training - 2 days - per partner student (Riverbed or ATP facility)	Aug 26, 2010

Various PS and Training:

[EOA Notice](#)

Part Number	Description	End of Availability (Last Order Date)
SVC-TRA-00011P	Steelhead Advanced. RVBD Facility - General Offering Public Training - 4 days. Per Student. PARTNER, NOT FOR RESALE OR END USER ENROLLMENT	Apr 30, 2012
SVC-TRA-000112	Steelhead Deployment & Management - General Offering Public Training - 4 days. Per Student. PARTNER, NOT FOR RESALE OR END USER ENROLLMENT	Apr 30, 2012

SVC-TRA-00116	Steelhead Mobile Install & Config - General Offering Public Training - 2 days. Per Student. CUSTOMER	Apr 30, 2012
SVC-TRA-00117	Steelhead Mobile Install & Config - General Offering Public Training - 2 days. Per Student. PARTNER, NOT FOR RESALE OR END USER ENROLLMENT	Apr 30, 2012
SVC-TRA-00121	Central Mgmt Console Config & Ops - General Offering Public Training - 2 days. Per Student. CUSTOMER	Apr 30, 2012
SVC-TRA-00122	Central Mgmt Console Configs & Ops - General Offering Public Training - 2 days. Per Student. PARTNER, NOT FOR RESALE OR END USER ENROLLMENT	Apr 30, 2012
SVC-TRA-00136	Riverbed 5 day Boot camp - Steelhead and Steelhead Mobile. General Offering Public Training. Per Student. PARTNER, NOT FOR RESALE OR END USER ENROLLMENT	Apr 30, 2012
SVC-TRA-00163	Riverbed 5 day Boot camp - Steelhead and CMC. General Offering Public Training. Per Student. PARTNER, NOT FOR RESALE OR END USER ENROLLMENT	Apr 30, 2012
SVC-TRA-00171	Steelhead Operations & Troubleshooting - General Offering Public Training - 2 days. Per Student. PARTNER, NOT FOR RESALE OR END USER ENROLLMENT	Apr 30, 2012
SVC-TRA-00173	Cascade Configuration and Operations - General Offering Public Training - 3 days. Per Student. PARTNER, NOT FOR RESALE OR END USER ENROLLMENT	Apr 30, 2012
SVC-TRA-00174	Riverbed Pilot / Shark Deployment and Configuration - General Offering Public Training - 2 days. Per Student. PARTNER, NOT FOR RESALE OR END USER ENROLLMENT	Apr 30, 2012
SVC-TRA-00177	Instructor Led, Advanced	Apr 30, 2012
SVC-TRA-00178	Online-Training-Advanced	Immediately
SVC-PSD-00208	Each Additional 50 SMC Users	Apr 30, 2012
SVC-PSD-00210	Riverbed Cascade Advanced Configuration Service	Apr 30, 2012
SVC-PSD-00301	SH Healthcheck (up to 50)	Apr 30, 2012
SVC-PSD-00302	SH Healthcheck (up to 50)	Apr 30, 2012
SVC-PSD-00304	Riverbed Cascade Health Check	Apr 30, 2012

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Part Number	Description	End of Availability (Last Order Date)
SVC-PSD-00219	Riverbed Quickstart	Sep 1, 2011
SVC-PSD-00200	WAN Optimization Assess & Design	Sep 1, 2011
SVC-PSD-00212	Riverbed Cascade JumpStart (CAX-200)	Sep 1, 2011

SVC-PSD-00213	Riverbed Cascade JumpStart (CAP-2100)	Sep 1, 2011
SVC-PSD-00214	Riverbed Cascade JumpStart (CAP-4100)	Sep 1, 2011
SVC-TRA-00126	Interceptor Deployment and Configuration. RVBD Facility - General Offering Public Training - 2 days. Per Student. CUSTOMER	Sep 1, 2011
SVC-TRA-00127	Interceptor Deployment and Configuration. RVBD Facility - General Offering Public Training - 2 days. Per Student. PARTNER, NOT FOR RESALE OR END USER ENROLLMENT	Sep 1, 2011

Expenses:

[EOA Notice](#)

Part Number	Description	End of Availability (Last Order Date)
SVC-EXP-00005	Fixed Expenses	Sep 5, 2011
SVC-EXP-00006	T&E Charges	Sep 5, 2011
SVC-EXPENSES	Travel and Expense Charges	Sep 5, 2011
SVC-EXP-00003	Fixed Expenses	Sep 5, 2011
SVC-EXP-00001	Fixed Expenses \$500	Sep 5, 2011
SVC-EXP-00002	Fixed Expenses \$1000	Sep 5, 2011

Steelhead Products:

Steelhead: 3020, 3520, 5520, 6020, 6120

[EOA Notice](#)

Part Number	Description	End of Availability (Last order date)	End of Support: Feature Release Major / Minor	End of Support: Hardware / SW Maintenance
SHA-03020	Steelhead Model 3020	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHA-03520	Steelhead Model 3520	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHA-05520	Steelhead Model 5520	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHA-06020	Steelhead Model 6020	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHA-06120	Steelhead Model 6120	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014

SHS-03020	Cold spare Steelhead 3020	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHS-03520	Cold spare Steelhead 3520	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHS-05520	Cold spare Steelhead 5520	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHS-06020	Cold spare Steelhead 6020	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHS-06120	Cold spare Steelhead 6120	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHA-03020-E	Steelhead 3020 Evaluation	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHA-03520-E	Steelhead 3520 Evaluation	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHA-05520-E	Steelhead 5520 Evaluation	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHA-06020-E	Steelhead 6020 Evaluation	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014
SHA-06120-E	Steelhead 6120 Evaluation	Apr 5, 2009	Apr 5, 2011	Apr 5, 2014

Steelhead: 50, 100, 200, 300

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Part Number	Description	End of Availability (Last order date)	End of Support: Feature Release Major / Minor	End of Support: Hardware / SW Maintenance
SHA-00050	Steelhead Model 50	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHA-00100	Steelhead Model 100	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHA-00200	Steelhead Model 200	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHA-00300	Steelhead Model 300	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHS-00050	Cold spare Steelhead 50	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHS-00100	Cold spare Steelhead 100	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHS-00200	Cold spare Steelhead 200	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHS-00300	Cold spare Steelhead 300	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHA-00050-E	Steelhead 50 Evaluation	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHA-00100-E	Steelhead 100 Evaluation	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHA-00200-E	Steelhead 200 Evaluation	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014
SHA-00300-E	Steelhead 300 Evaluation	Mar 2, 2009	Mar 2, 2011	Mar 2, 2014

Steelhead: 520, 1020, 1520, 2020

[EOA Notice](#)

Part Number	Description	End of Availability (Last order date)	End of Support: Feature Release Major / Minor	End of Support: Hardware / SW Maintenance
SHA-00520	Steelhead Model 520	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014
SHA-01020	Steelhead Model 1020	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014
SHA-01520	Steelhead Model 1520	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014
SHA-02020	Steelhead Model 2020	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014
SHS-00520	Cold spare Steelhead 520	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014
SHS-01020	Cold spare Steelhead 1020	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014
SHS-01520	Cold spare Steelhead 1520	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014
SHS-02020	Cold spare Steelhead 2020	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014
SHA-00520-E	Steelhead 520 Evaluation	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014
SHA-01020-E	Steelhead 1020 Evaluation	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014
SHA-01520-E	Steelhead 1520 Evaluation	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014
SHA-02020-E	Steelhead 2020 Evaluation	Feb 6, 2009	Feb 6, 2011	Feb 6, 2014

Steelhead: 3010, 3510, 5010

Part Number	Description	End of Availability (Last order date)	End of Support: Feature Release Major / Minor	End of Support: Hardware / SW Maintenance
SHA-03010(-010)	Steelhead 3010	Sep 30, 2006	Sep 30, 2008	Sep 30, 2011
SHA-03510(-010)	Steelhead 3510	Sep 30, 2006	Sep 30, 2008	Sep 30, 2011
SHA-05010(-010)	Steelhead 5010	Sep 30, 2006	Sep 30, 2008	Sep 30, 2011

Steelhead: 510, 1010, 2010, 2510

Part Number	Description	End of Availability (Last order date)	End of Support: Feature Release Major / Minor	End of Support: Hardware / SW Maintenance
SHA-00510(-010)	Steelhead 510	Mar 31, 2006	Mar 31, 2008	Mar 31, 2009
SHA-01010(-010)	Steelhead 1010	Mar 31, 2006	Mar 31, 2008	Mar 31, 2009
SHA-02010(-010)	Steelhead 2010	Mar 31, 2006	Mar 31, 2008	Mar 31, 2009

SHA-02510(-010)	Steelhead 2510	Mar 31, 2006	Mar 31, 2008	Mar 31, 2009
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Steelhead: 500, 1000, 2000, 3000, 5000

Part Number	Description	End of Availability (Last order date)	End of Support: Feature Release Major / Minor	End of Support: Hardware / SW Maintenance
SHA-00500-010	Steelhead 500	Feb 28, 2005	Feb 28, 2007	Feb 28, 2008
SHA-01000-010	Steelhead 1000	Feb 28, 2005	Feb 28, 2007	Feb 28, 2008
SHA-02000-010	Steelhead 2000	Feb 28, 2005	Feb 28, 2007	Feb 28, 2008
SHA-03000-010	Steelhead 3000	Feb 28, 2005	Feb 28, 2007	Feb 28, 2008
SHA-05000-010	Steelhead 5000	Feb 28, 2005	Feb 28, 2007	Feb 28, 2008

Steelhead Spares and Options:

xx20 Memory Upgrades:

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Part Number	Description	End of Availability (Last Order Date)
CMP-MEM-A3U	2GB Memory Upgrade A3U for SH3020/3520	Immediately
CMP-MEM-D1A	2GB Memory Upgrade D1A for SH520/1020/1520	Immediately
CMP-MEM-D1B	2GB Memory Upgrade D1B for SH520B/1020B/1520B	Immediately
CMP-MEM-D2A	2GB Memory Upgrade D2A for SH2020/2020B	Immediately

xx20 Series Spares:

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Part Number	Description	End of	End of	End of	End of
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		Availability (Last Order Date)	Support: Hardware / SW Maint. Models 520, 1020, 1520, 2020	Support: Hardware / SW Maint. Models 50, 100, 200, 300	Support: Hardware / SW Maint. Models 3020, 3520, 5520, 6020, 6120
CMP-NIC-2TX1A	2-port copper NIC Add-in	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-NIC-2TX1S	2-port copper NIC Spare	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-NIC-2SX0R	2-port fiber NIC Swap	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-NIC-2SX0A	2-port fiber NIC Add-in	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-NIC-2SX0S	2-port fiber NIC Spare	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-NIC-4TX0R	4-port copper NIC Swap	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-NIC-4TX0A	4-port copper NIC Add-in	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-NIC-4TX0S	4-port copper NIC Spare	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-NIC-4SX0R	4-port fiber NIC legacy Swap	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-NIC-4SX0A	4-port fiber NIC legacy Add-in	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-NIC-4SX0S	4-port fiber NIC legacy Spare	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-NIC-6TX0A	6-Port 10/100/1000 Base-TX Add-in	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-NIC-6TX0S	6-Port 10/100/1000 Base-TX Spare	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-NIC-6TX0R	6-Port 10/100/1000 Base-TX Swap	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-HDK-AX250	Disk 250GB xx10	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-HDK-SM250B	Disk 250GB xx20 not 6020	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-HDK-SM400B	Disk 400GB 6020 only	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-HDK-SM500	Disk 500GB 6120 only	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-FAN-SM001	Fan mid xx20 3U	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-FAN-SM002	Fan rear xx20 3U	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-PWS-DT001	Power supply spare Desktop SH	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-PWS-AX001	Power supply spare xx10 3U	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-PWS-SM001	Power supply spare xx20 3U	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014

CMP-RMK-DA0005	SH50-300 Rack mount kit	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014
CMP-RMK-DA000X	SH520-2020 Rack mount kit	Apr 5, 2011	Feb 6, 2014	Mar 2, 2014	Apr 5, 2014

Network Interface Cards: 2TX0A, 2TX0S

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Part Number	Description	End of Availability (Last order date)
CMP-NIC-2TX0A	2-port copper NIC Add-in	Aug 26, 2008
CMP-NIC-2TX0S	2-port copper NIC Spare	Aug 26, 2008

Disk Drives:

400GB on SHA-6020 only:

Part Number	Description	End of Availability (Last order date)
CMP-HDK-SM400B	Disk 400GB 6020 only	Nov 3, 2009

120GB and 160GB on xx50 Series:

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Part Number	Description	End of Availability (Last order date)
HDK-120	120GB SATA disk drive SH250	Feb 28, 2011
HDK-160	160GB SATA disk drive SH550	Feb 28, 2011

Power Supply

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Part Number	Description	End of Availability
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		(Last order date)
PWS-002	Power supply xx50/WWA 3U (spare)	Sep 6, 2011

Steelhead Demo Kit

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Part Number	Description	End of Availability (Last order date)
SHA-KIT-DEMO2	Steelhead demonstration kit for Partners – 250L	Jan 10, 2010

SCPS Products:

SCPS RSP Products:

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Part Number	Description	End of Availability (Last Order Date)
RSP-SCP-001	SCPS Protocol License: Steelhead Models 250 Series	Sep 30, 2012
RSP-SCP-002	SCPS Protocol License: Steelhead Models 550 Series	Sep 30, 2012
RSP-SCP-003	SCPS Protocol License: Steelhead Models 1050 Series	Sep 30, 2012
RSP-SCP-004	SCPS Protocol License: Steelhead Models 2050 Series	Sep 30, 2012
RSP-SCP-005	SCPS Protocol License: Steelhead Models 5050 Series	Sep 30, 2012
RSP-SCP-006	SCPS Protocol License: Steelhead Models 6050 Series	Sep 30, 2012
RSP-SCP-007	SCPS Protocol License: Steelhead Models 7050 Series	Sep 30, 2012
RSP-SCP-001-E	Evaluation SCPS Protocol License: for Steelhead Models 250 Series	Sep 30, 2012
RSP-SCP-002-E	Evaluation SCPS Protocol License: for Steelhead Models 550 Series	Sep 30, 2012
RSP-SCP-003-E	Evaluation SCPS Protocol License: for Steelhead Models 1050 Series	Sep 30, 2012
RSP-SCP-004-E	Evaluation SCPS Protocol License: for Steelhead Models 2050 Series	Sep 30, 2012
RSP-SCP-005-E	Evaluation SCPS Protocol License: for Steelhead Models 5050 Series	Sep 30, 2012

RSP-SCP-006-E	Evaluation SCPS Protocol License: for Steelhead Models 6050 Series	Sep 30, 2012
RSP-SCP-007-E	Evaluation SCPS Protocol License for Steelhead Models 7050 Series	Sep 30, 2012

SCPS RSP BW Products:

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Part Number	Description	End of Availability (Last Order Date)
RSP-SCP-01	SCPS Protocol License: 1Mbps for Steelhead Models 250, 550, 100, 200, 520	July 6, 2011
RSP-SCP-02	SCPS Protocol License: 2Mbps for Steelhead Models 250H, 550, 300, 1020	July 6, 2011
RSP-SCP-06	SCPS Protocol License: 6Mbps for Steelhead Models 550H, 1050, 1520	July 6, 2011
RSP-SCP-10	SCPS Protocol License: 10Mbps for Steelhead Models 1050, 2020	July 6, 2011
RSP-SCP-20	SCPS Protocol License: 20Mbps for Steelhead Models 1050H	July 6, 2011
RSP-SCP-45	SCPS Protocol License: 45Mbps for Steelhead Models 2050	July 6, 2011
RSP-SCP-E-01	90 day SCPS Protocol Evaluation License: 1Mbps for Steelhead Models 250, 550, 100, 200, 520	July 6, 2011
RSP-SCP-E-02	90 day SCPS Protocol Evaluation License: 2Mbps for Steelhead Models 250H, 550, 300, 1020	July 6, 2011
RSP-SCP-E-06	90 Day SCPS Protocol Evaluation License: 6Mbps for Steelhead Models 550H, 1050L, 1520	July 6, 2011
RSP-SCP-E-10	90 Day SCPS Protocol Evaluation License: 6Mbps for Steelhead Models 550H, 1050, 1520	July 6, 2011
RSP-SCP-E-20	90 Day SCPS Protocol Evaluation License: 20Mbps for Steelhead Models 1050H	July 6, 2011
RSP-SCP-E-45	90 Day SCPS Protocol Evaluation License: 45Mbps for Steelhead Models 2050	July 6, 2011

Steelhead Mobile Controller:

SMC 8500 Series:

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Product	Description	End of Availability (Last order date)	End of Support: Feature Release Major / Minor	End of Support: Hardware / SW Maintenance
SMC-08500	SMC with 30 concurrent users	July 6, 2010	July 6, 2012	July 6, 2015
SMS-08500	Cold Spare SMC-08500	July 6, 2010	July 6, 2012	July 6, 2015
SMC-08500-E	SMC 8500 w 30 concurrent users Evaluation	July 6, 2010	July 6, 2012	July 6, 2015

Support Products:

L3 Support SKU's:

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EOA Product SKU L3 Support SKU's (Last Order Date - 1/31/12)	Replacement Product SKU RASP Support SKU's (Available immediately)	RASP SKU Descriptions
MNT-L3-SLV-SHA-00250	MNT-RASP-SLV-SHA-00250	Steelhead 250 Silver Support (RASP)
MNT-L3-GLD-SHA-00250	MNT-RASP-GLD-SHA-00250	Steelhead 250 Gold Support (RASP)
MNT-L3-GPL-SHA-00250	MNT-RASP-GPL-SHA-00250	Steelhead 250 Gold Plus Support (RASP)
MNT-L3-PLT-SHA-00250	MNT-RASP-PLT-SHA-00250	Steelhead 250 Platinum Support (RASP)
MNT-L3-SLV-SHA-00550	MNT-RASP-SLV-SHA-00550	Steelhead 550 Silver Support (RASP)
MNT-L3-GLD-SHA-00550	MNT-RASP-GLD-SHA-00550	Steelhead 550 Gold Support (RASP)
MNT-L3-GPL-SHA-00550	MNT-RASP-GPL-SHA-00550	Steelhead 550 Gold Plus Support (RASP)
MNT-L3-PLT-SHA-00550	MNT-RASP-PLT-SHA-00550	Steelhead 550 Platinum Support (RASP)
MNT-L3-SLV-SHA-01050	MNT-RASP-SLV-SHA-01050	Steelhead 1050 Silver Support (RASP)
MNT-L3-GLD-SHA-01050	MNT-RASP-GLD-SHA-01050	Steelhead 1050 Gold Support (RASP)
MNT-L3-GPL-SHA-01050	MNT-RASP-GPL-SHA-01050	Steelhead 1050 Gold Plus Support (RASP)
MNT-L3-PLT-SHA-01050	MNT-RASP-PLT-SHA-01050	Steelhead 1050 Platinum Support (RASP)
MNT-L3-SLV-SHA-02050	MNT-RASP-SLV-SHA-02050	Steelhead 2050 Silver Support (RASP)
MNT-L3-GLD-SHA-02050	MNT-RASP-GLD-SHA-02050	Steelhead 2050 Gold Support (RASP)
MNT-L3-GPL-SHA-02050	MNT-RASP-GPL-SHA-02050	Steelhead 2050 Gold Plus Support (RASP)
MNT-L3-PLT-SHA-02050	MNT-RASP-PLT-SHA-02050	Steelhead 2050 Platinum Support (RASP)
MNT-L3-SLV-SHA-05050	MNT-RASP-SLV-SHA-05050	Steelhead 5050 Silver Support (RASP)
MNT-L3-GLD-SHA-05050	MNT-RASP-GLD-SHA-05050	Steelhead 5050 Gold Support (RASP)

MNT-L3-GPL-SHA-05050	MNT-RASP-GPL-SHA-05050	Steelhead 5050 Gold Plus Support (RASP)
MNT-L3-PLT-SHA-05050	MNT-RASP-PLT-SHA-05050	Steelhead 5050 Platinum Support (RASP)
MNT-L3-SLV-SHA-06050	MNT-RASP-SLV-SHA-06050	Steelhead 6050 Silver Support (RASP)
MNT-L3-GLD-SHA-06050	MNT-RASP-GLD-SHA-06050	Steelhead 6050 Gold Support (RASP)
MNT-L3-GPL-SHA-06050	MNT-RASP-GPL-SHA-06050	Steelhead 6050 Gold Plus Support (RASP)
MNT-L3-PLT-SHA-06050	MNT-RASP-PLT-SHA-06050	Steelhead 6050 Platinum Support (RASP)
NOT AVAILABLE	MNT-RASP-SLV-SHA-07050	Steelhead 7050 Silver Support (RASP)
MNT-L3-GLD-SHA-07050	MNT-RASP-GLD-SHA-07050	Steelhead 7050 Gold Support (RASP)
MNT-L3-GPL-SHA-07050	MNT-RASP-GPL-SHA-07050	Steelhead 7050 Gold Plus Support (RASP)
MNT-L3-PLT-SHA-07050	MNT-RASP-PLT-SHA-07050	Steelhead 7050 Platinum Support (RASP)
MNT-L3-SLV-INT-09350	MNT-RASP-SLV-INT-09350	Interceptor 9350 Silver Support (RASP)
MNT-L3-GLD-INT-09350	MNT-RASP-GLD-INT-09350	Interceptor 9350 Gold Support (RASP)
MNT-L3-GPL-INT-09350	MNT-RASP-GPL-INT-09350	Interceptor 9350 Gold Plus Support (RASP)
MNT-L3-PLT-INT-09350	MNT-RASP-PLT-INT-09350	Interceptor 9350 Platinum Support (RASP)
MNT-L3-VSH-250	MNT-RASP-VSH-250	Virtual Steelhead 250 Support (RASP)
MNT-L3-VSH-550	MNT-RASP-VSH-550	Virtual Steelhead 550 Support (RASP)
MNT-L3-VSH-1050	MNT-RASP-VSH-1050	Virtual Steelhead 1050 Support (RASP)
MNT-L3-VSH-2050	MNT-RASP-VSH-2050	Virtual Steelhead 2050 Support (RASP)
MNT-L3-EHR-DT	MNT-RASP-EHR-DT	Disc/Memory Support- DT (RASP)
MNT-L3-EHR-1U	MNT-RASP-EHR-1U	Disc/Memory Support-xx20/xx50/CMC/SMC 1U (RASP)
MNT-L3-EHR-3U	MNT-RASP-EHR-3U	Disc/Memory Support-xx20/xx50/INT9350 3U (RASP)
MNT-L3-CSP-PE	MNT-RASP-CSP-PE	Annual Partner provided Support for 1 Cascade Pilot PE User
MNT-L3-SLV-CSK-01100	MNT-RASP-SLV-CSK-01100	CSK-01100 Silver Partner provided Support
MNT-L3-GLD-CSK-01100	MNT-RASP-GLD-CSK-01100	CSK-01100 Gold Partner provided Support
MNT-L3-GPL-CSK-01100	MNT-RASP-GPL-CSK-01100	CSK-01100 Gold Plus Partner provided Support
MNT-L3-PLT-CSK-01100	MNT-RASP-PLT-CSK-01100	CSK-01100 Platinum Partner provided Support
MNT-L3-SLV-CSK-02100	MNT-RASP-SLV-CSK-02100	CSK-02100 Silver Partner provided Support
MNT-L3-GLD-CSK-02100	MNT-RASP-GLD-CSK-02100	CSK-02100 Gold Partner provided Support
MNT-L3-GPL-CSK-02100	MNT-RASP-GPL-CSK-02100	CSK-02100 Gold Plus Partner provided Support
MNT-L3-PLT-CSK-02100	MNT-RASP-PLT-CSK-02100	CSK-02100 Platinum Partner provided Support
MNT-L3-SLV-CSK-02200	MNT-RASP-SLV-CSK-02200	CSK-02200 Silver Partner provided Support
MNT-L3-GLD-CSK-02200	MNT-RASP-GLD-CSK-02200	CSK-02200 Gold Partner provided Support
MNT-L3-GPL-CSK-02200	MNT-RASP-GPL-CSK-02200	CSK-02200 Gold Plus Partner provided Support
MNT-L3-PLT-CSK-02200	MNT-RASP-PLT-CSK-02200	CSK-02200 Platinum Partner provided Support
MNT-L3-SLV-CSK-03100	MNT-RASP-SLV-CSK-03100	CSK-03100 Silver Partner provided Support
MNT-L3-GLD-CSK-03100	MNT-RASP-GLD-CSK-03100	CSK-03100 Gold Partner provided Support
MNT-L3-GPL-CSK-03100	MNT-RASP-GPL-CSK-03100	CSK-03100 Gold Plus Partner provided Support
MNT-L3-PLT-CSK-03100	MNT-RASP-PLT-CSK-03100	CSK-03100 Platinum Partner provided Support
MNT-L3-SLV-CSK-03200	MNT-RASP-SLV-CSK-03200	CSK-03200 Silver Partner provided Support
MNT-L3-GLD-CSK-03200	MNT-RASP-GLD-CSK-03200	CSK-03200 Gold Partner provided Support
MNT-L3-GPL-CSK-03200	MNT-RASP-GPL-CSK-03200	CSK-03200 Gold Plus Partner provided Support
MNT-L3-PLT-CSK-03200	MNT-RASP-PLT-CSK-03200	CSK-03200 Platinum Partner provided Support
MNT-L3-EHR-CSK-1U	MNT-RASP-EHR-CSK-1U	Disc/Memory Support - Cascade Shark 1U

MNT-L3-EHR-CSK-2U	MNT-RASP-EHR-CSK-2U	Disc/Memory Support - Cascade Shark 2U
MNT-L3-EHR-CSK-3U	MNT-RASP-EHR-CSK-3U	Disc/Memory Support - Cascade Shark 3U
MNT-L3-SLV-CAX-00100	MNT-RASP-SLV-CAX-00100	Cascade Express 100 Silver Support (RASP)
MNT-L3-GLD-CAX-00100	MNT-RASP-GLD-CAX-00100	Cascade Express 100 Gold Support (RASP)
MNT-L3-GPL-CAX-00100	MNT-RASP-GPL-CAX-00100	Cascade Express 100 Gold Plus Support (RASP)
MNT-L3-PLT-CAX-00100	MNT-RASP-PLT-CAX-00100	Cascade Express 100 Platinum Support (RASP)
MNT-L3-SLV-CAX-00200	MNT-RASP-SLV-CAX-00200	Cascade Express 200 Silver Support (RASP)
MNT-L3-GLD-CAX-00200	MNT-RASP-GLD-CAX-00200	Cascade Express 200 Gold Support (RASP)
MNT-L3-GPL-CAX-00200	MNT-RASP-GPL-CAX-00200	Cascade Express 200 Gold Plus Support (RASP)
MNT-L3-PLT-CAX-00200	MNT-RASP-PLT-CAX-00200	Cascade Express 200 Platinum Support (RASP)
MNT-L3-SLV-CAX-00300	MNT-RASP-SLV-CAX-00300	Cascade Express 300 Silver Support (RASP)
MNT-L3-GLD-CAX-00300	MNT-RASP-GLD-CAX-00300	Cascade Express 300 Gold Support (RASP)
MNT-L3-GPL-CAX-00300	MNT-RASP-GPL-CAX-00300	Cascade Express 300 Gold Plus Support (RASP)
MNT-L3-PLT-CAX-00300	MNT-RASP-PLT-CAX-00300	Cascade Express 300 Platinum Support (RASP)
MNT-L3-SLV-CAP-02120	MNT-RASP-SLV-CAP-02120	Cascade Profiler 2120 Silver Support (RASP)
MNT-L3-GLD-CAP-02120	MNT-RASP-GLD-CAP-02120	Cascade Profiler 2120 Gold Support (RASP)
MNT-L3-GPL-CAP-02120	MNT-RASP-GPL-CAP-02120	Cascade Profiler 2120 Gold Plus Support (RASP)
MNT-L3-PLT-CAP-02120	MNT-RASP-PLT-CAP-02120	Cascade Profiler 2120 Platinum Support (RASP)
MNT-L3-SLV-CAP-02140	MNT-RASP-SLV-CAP-02140	Cascade Profiler 2140 Silver Support (RASP)
MNT-L3-GLD-CAP-02140	MNT-RASP-GLD-CAP-02140	Cascade Profiler 2140 Gold Support (RASP)
MNT-L3-GPL-CAP-02140	MNT-RASP-GPL-CAP-02140	Cascade Profiler 2140 Gold Plus Support (RASP)
MNT-L3-PLT-CAP-02140	MNT-RASP-PLT-CAP-02140	Cascade Profiler 2140 Platinum Support (RASP)
MNT-L3-SLV-CAP-02160	MNT-RASP-SLV-CAP-02160	Cascade Profiler 2160 Silver Support (RASP)
MNT-L3-GLD-CAP-02160	MNT-RASP-GLD-CAP-02160	Cascade Profiler 2160 Gold Support (RASP)
MNT-L3-GPL-CAP-02160	MNT-RASP-GPL-CAP-02160	Cascade Profiler 2160 Gold Plus Support (RASP)
MNT-L3-PLT-CAP-02160	MNT-RASP-PLT-CAP-02160	Cascade Profiler 2160 Platinum Support (RASP)
MNT-L3-SLV-CAP-04100	MNT-RASP-SLV-CAP-04100	Cascade Profiler 4100 Cluster Silver Support (RASP)
MNT-L3-GLD-CAP-04100	MNT-RASP-GLD-CAP-04100	Cascade Profiler 4100 Cluster Gold Support (RASP)
MNT-L3-GPL-CAP-04100	MNT-RASP-GPL-CAP-04100	Cascade Profiler 4100 Cluster Gold Plus Support (RASP)
MNT-L3-PLT-CAP-04100	MNT-RASP-PLT-CAP-04100	Cascade Profile 4100 Cluster Platinum Support (RASP)
MNT-L3-SLV-CAP-04110	MNT-RASP-SLV-CAP-04110	Cascade Profiler 4110 Expansion Module Silver Support (RASP)
MNT-L3-GLD-CAP-04110	MNT-RASP-GLD-CAP-04110	Cascade Profiler 4110 Expansion Module Gold Support (RASP)
MNT-L3-GPL-CAP-04110	MNT-RASP-GPL-CAP-04110	Cascade Profiler 4110 Expansion Module Gold Plus Support (RASP)
MNT-L3-PLT-CAP-04110	MNT-RASP-PLT-CAP-04110	Cascade Profiler 4110 Expansion Module Platinum Support (RASP)
MNT-L3-SLV-CAG-02100-F1	MNT-RASP-SLV-CAG-02100-F1	Cascade Gateway 2100-F1 Silver Support (RASP)
MNT-L3-GLD-CAG-02100-F1	MNT-RASP-GLD-CAG-02100-F1	Cascade Gateway 2100-F1 Gold Support (RASP)
MNT-L3-GPL-CAG-02100-F1	MNT-RASP-GPL-CAG-02100-F1	Cascade Gateway 2100-F1 Gold Plus Support (RASP)
MNT-L3-PLT-CAG-02100-F1	MNT-RASP-PLT-CAG-02100-F1	Cascade Gateway 2100-F1 Platinum Support (RASP)
MNT-L3-SLV-CAG-02100-F2	MNT-RASP-SLV-CAG-02100-F2	Cascade Gateway 2100-F2 Silver Support (RASP)
MNT-L3-GLD-CAG-02100-F2	MNT-RASP-GLD-CAG-02100-F2	Cascade Gateway 2100-F2 Gold Support (RASP)
MNT-L3-GPL-CAG-02100-F2	MNT-RASP-GPL-CAG-02100-F2	Cascade Gateway 2100-F2 Gold Plus Support (RASP)
MNT-L3-PLT-CAG-02100-F2	MNT-RASP-PLT-CAG-02100-F2	Cascade Gateway 2100-F2 Platinum Support (RASP)
MNT-L3-SLV-CAG-02100-F3	MNT-RASP-SLV-CAG-02100-F3	Cascade Gateway 2100-F3 Silver Support (RASP)

MNT-L3-GLD-CAG-02100-F3	MNT-RASP-GLD-CAG-02100-F3	Cascade Gateway 2100-F3 Gold Support (RASP)
MNT-L3-GPL-CAG-02100-F3	MNT-RASP-GPL-CAG-02100-F3	Cascade Gateway 2100-F3 Gold Plus Support (RASP)
MNT-L3-PLT-CAG-02100-F3	MNT-RASP-PLT-CAG-02100-F3	Cascade Gateway 2100-F3 Platinum Support (RASP)
MNT-L3-SLV-CAG-02100-F4	MNT-RASP-SLV-CAG-02100-F4	Cascade Gateway 2100-F4 Silver Support (RASP)
MNT-L3-GLD-CAG-02100-F4	MNT-RASP-GLD-CAG-02100-F4	Cascade Gateway 2100-F4 Gold Support (RASP)
MNT-L3-GPL-CAG-02100-F4	MNT-RASP-GPL-CAG-02100-F4	Cascade Gateway 2100-F4 Gold Plus Support (RASP)
MNT-L3-PLT-CAG-02100-F4	MNT-RASP-PLT-CAG-02100-F4	Cascade Gateway 2100-F4 Platinum Support (RASP)
MNT-L3-SLV-CAG-02100-F5	MNT-RASP-SLV-CAG-02100-F5	Cascade Gateway 2100-F5 Silver Support (RASP)
MNT-L3-GLD-CAG-02100-F5	MNT-RASP-GLD-CAG-02100-F5	Cascade Gateway 2100-F5 Gold Support (RASP)
MNT-L3-GPL-CAG-02100-F5	MNT-RASP-GPL-CAG-02100-F5	Cascade Gateway 2100-F5 Gold Plus Support (RASP)
MNT-L3-PLT-CAG-02100-F5	MNT-RASP-PLT-CAG-02100-F5	Cascade Gateway 2100-F5 Platinum Support (RASP)
MNT-L3-SLV-CAS-02100-2TX	MNT-RASP-SLV-CAS-02100-2TX	CAS-02100-2TX Silver Support (RASP)
MNT-L3-GLD-CAS-02100-2TX	MNT-RASP-GLD-CAS-02100-2TX	CAS-02100-2TX Gold Support (RASP)
MNT-L3-GPL-CAS-02100-2TX	MNT-RASP-GPL-CAS-02100-2TX	CAS-02100-2TX Gold Plus Support (RASP)
MNT-L3-PLT-CAS-02100-2TX	MNT-RASP-PLT-CAS-02100-2TX	CAS-02100-2TX Platinum Support (RASP)
MNT-L3-SLV-CAS-02100-2SX	MNT-RASP-SLV-CAS-02100-2SX	CAS-02100-2SX Silver Support (RASP)
MNT-L3-GLD-CAS-02100-2SX	MNT-RASP-GLD-CAS-02100-2SX	CAS-02100-2SX Gold Support (RASP)
MNT-L3-GPL-CAS-02100-2SX	MNT-RASP-GPL-CAS-02100-2SX	CAS-02100-2SX Gold Plus Support (RASP)
MNT-L3-PLT-CAS-02100-2SX	MNT-RASP-PLT-CAS-02100-2SX	CAS-02100-2SX Platinum Support (RASP)
MNT-L3-SLV-CAS-02100-2LX	MNT-RASP-SLV-CAS-02100-2LX	CAS-02100-2LX Silver Support (RASP)
MNT-L3-GLD-CAS-02100-2LX	MNT-RASP-GLD-CAS-02100-2LX	CAS-02100-2LX Gold Support (RASP)
MNT-L3-GPL-CAS-02100-2LX	MNT-RASP-GPL-CAS-02100-2LX	CAS-02100-2LX Gold Plus Support (RASP)
MNT-L3-PLT-CAS-02100-2LX	MNT-RASP-PLT-CAS-02100-2LX	CAS-02100-2LX Platinum Support (RASP)
MNT-L3-SLV-CAS-02100-4TX	MNT-RASP-SLV-CAS-02100-4TX	CAS-02100-4TX Silver Support (RASP)
MNT-L3-GLD-CAS-02100-4TX	MNT-RASP-GLD-CAS-02100-4TX	CAS-02100-4TX Gold Support (RASP)
MNT-L3-GPL-CAS-02100-4TX	MNT-RASP-GPL-CAS-02100-4TX	CAS-02100-4TX Gold Plus Support (RASP)
MNT-L3-PLT-CAS-02100-4TX	MNT-RASP-PLT-CAS-02100-4TX	CAS-02100-4TX Platinum Support (RASP)
MNT-L3-SLV-CAS-02100-4SX	MNT-RASP-SLV-CAS-02100-4SX	CAS-02100-4SX Silver Support (RASP)
MNT-L3-GLD-CAS-02100-4SX	MNT-RASP-GLD-CAS-02100-4SX	CAS-02100-4SX Gold Support (RASP)
MNT-L3-GPL-CAS-02100-4SX	MNT-RASP-GPL-CAS-02100-4SX	CAS-02100-4SX Gold Plus Support (RASP)
MNT-L3-PLT-CAS-02100-4SX	MNT-RASP-PLT-CAS-02100-4SX	CAS-02100-4SX Platinum Support (RASP)
MNT-L3-SLV-CAS-02100-2SR	MNT-RASP-SLV-CAS-02100-2SR	CAS-02100-2SR Silver Support (RASP)
MNT-L3-GLD-CAS-02100-2SR	MNT-RASP-GLD-CAS-02100-2SR	CAS-02100-2SR Gold Support (RASP)
MNT-L3-GPL-CAS-02100-2SR	MNT-RASP-GPL-CAS-02100-2SR	CAS-02100-2SR Gold Plus Support (RASP)
MNT-L3-PLT-CAS-02100-2SR	MNT-RASP-PLT-CAS-02100-2SR	CAS-02100-2SR Platinum Support (RASP)
MNT-L3-SLV-CAS-02100-2LR	MNT-RASP-SLV-CAS-02100-2LR	CAS-02100-2LR Silver Support (RASP)
MNT-L3-GLD-CAS-02100-2LR	MNT-RASP-GLD-CAS-02100-2LR	CAS-02100-2LR Gold Support (RASP)
MNT-L3-GPL-CAS-02100-2LR	MNT-RASP-GPL-CAS-02100-2LR	CAS-02100-2LR Gold Plus Support (RASP)
MNT-L3-PLT-CAS-02100-2LR	MNT-RASP-PLT-CAS-02100-2LR	CAS-02100-2LR Platinum Support (RASP)
MNT-L3-CAA-CAX	MNT-RASP-CAA-CAX	Cascade Analytics Support Express (RASP)
MNT-L3-CAA-CAP-02100	MNT-RASP-CAA-CAP-02100	Cascade Analytics Support Standard Profiler (RASP)
MNT-L3-CAA-CAP-04100	MNT-RASP-CAA-CAP-04100	Cascade Analytics Support Enterprise Profiler (RASP)
MNT-L3-CAA-EXPRESS-MAZU	MNT-RASP-CAA-EXPRESS-MAZU	Mazu Analytics Support Express (RASP)

MNT-L3-CAA-STANDARD-MAZU	MNT-RASP-CAA-STANDARD-MAZU	Mazu Analytics Support Standard Profiler (RASP)
MNT-L3-CAA-ENTERPRISE-MAZU	MNT-RASP-CAA-ENTERPRISE-MAZU	Mazu Analytics Support Enterprise Profiler (RASP)
MNT-L3-CPD-00250-T1	MNT-RASP-CPD-00250-T1	Cascade Profiler Discovery T1 Support per server (RASP)
MNT-L3-CPD-00500-T2	MNT-RASP-CPD-00500-T2	Cascade Profiler Discovery T2 Support per server (RASP)
MNT-L3-CPD-01000-T3	MNT-RASP-CPD-01000-T3	Cascade Profiler Discovery T3 Support per server (RASP)
MNT-L3-CPD-02500-T4	MNT-RASP-CPD-02500-T4	Cascade Profiler Discovery T4 Support per server (RASP)
MNT-L3-CPD-05000-T5	MNT-RASP-CPD-05000-T5	Cascade Profiler Discovery T5 Support per server (RASP)
MNT-L3-CPD-05000-T6	MNT-RASP-CPD-05000-T6	Cascade Profiler Discovery T6 Support per server (RASP)
MNT-L3-EHR-CAP	MNT-RASP-EHR-CAP	Disc/Memory Support - Cascade Profiler
MNT-L3-EHR-CGS	MNT-RASP-EHR-CGS	Disc/Memory Support - Cascade Gateway or Sensor
MNT-L3-EHR-CAX	MNT-RASP-EHR-CAX	Disc/Memory Support - Cascade Express
MNT-L3-SLV-UPG-CAX-100-200	MNT-RASP-SLV-UPG-CAX-100-200	Cascade Express 100-200 Silver Upgrade Support (RASP)
MNT-L3-GLD-UPG-CAX-100-200	MNT-RASP-GLD-UPG-CAX-100-200	Cascade Express 100-200 Gold Upgrade Support (RASP)
MNT-L3-GPL-UPG-CAX-100-200	MNT-RASP-GPL-UPG-CAX-100-200	Cascade Express 100-200 Gold Plus Upgrade Support (RASP)
MNT-L3-PLT-UPG-CAX-100-200	MNT-RASP-PLT-UPG-CAX-100-200	Cascade Express 100-200 Platinum Upgrade Support (RASP)
MNT-L3-SLV-UPG-CAX-200-300	MNT-RASP-SLV-UPG-CAX-200-300	Cascade Express 200-300 Silver Upgrade Support (RASP)
MNT-L3-GLD-UPG-CAX-200-300	MNT-RASP-GLD-UPG-CAX-200-300	Cascade Express 200-300 Gold Upgrade Support (RASP)
MNT-L3-GPL-UPG-CAX-200-300	MNT-RASP-GPL-UPG-CAX-200-300	Cascade Express 200-300 Gold Plus Upgrade Support (RASP)
MNT-L3-PLT-UPG-CAX-200-300	MNT-RASP-PLT-UPG-CAX-200-300	Cascade Express 200-300 Platinum Upgrade Support (RASP)
MNT-L3-SLV-UPG-CAP-02140	MNT-RASP-SLV-UPG-CAP-02140	Cascade Profiler 2140 Silver Upgrade Support (RASP)
MNT-L3-GLD-UPG-CAP-02140	MNT-RASP-GLD-UPG-CAP-02140	Cascade Profiler 2140 Gold Upgrade Support (RASP)
MNT-L3-GPL-UPG-CAP-02140	MNT-RASP-GPL-UPG-CAP-02140	Cascade Profiler 2140 Gold Plus Upgrade Support (RASP)
MNT-L3-PLT-UPG-CAP-02140	MNT-RASP-PLT-UPG-CAP-02140	Cascade Profiler 2140 Platinum Upgrade Support (RASP)
MNT-L3-SLV-UPG-CAP-02160	MNT-RASP-SLV-UPG-CAP-02160	Cascade Profiler 2160 Silver Upgrade Support (RASP)
MNT-L3-GLD-UPG-CAP-02160	MNT-RASP-GLD-UPG-CAP-02160	Cascade Profiler 2160 Gold Upgrade Support (RASP)
MNT-L3-GPL-UPG-CAP-02160	MNT-RASP-GPL-UPG-CAP-02160	Cascade Profiler 2160 Gold Plus Upgrade Support (RASP)
MNT-L3-PLT-UPG-CAP-02160	MNT-RASP-PLT-UPG-CAP-02160	Cascade Profiler 2160 Platinum Upgrade Support (RASP)
MNT-L3-SLV-UPG-CAG-F1-F2	MNT-RASP-SLV-UPG-CAG-F1-F2	Cascade Gateway 2100-F1-F2 Silver Upgrade Support (RASP)
MNT-L3-GLD-UPG-CAG-F1-F2	MNT-RASP-GLD-UPG-CAG-F1-F2	Cascade Gateway 2100-F1-F2 Gold Upgrade Support (RASP)
MNT-L3-GPL-UPG-CAG-F1-F2	MNT-RASP-GPL-UPG-CAG-F1-F2	Cascade Gateway 2100-F1-F2 Gold Plus Upgrade Support (RASP)
MNT-L3-PLT-UPG-CAG-F1-F2	MNT-RASP-PLT-UPG-CAG-F1-F2	Cascade Gateway 2100-F1-F2 Platinum Upgrade Support (RASP)
MNT-L3-SLV-UPG-CAG-F2-F3	MNT-RASP-SLV-UPG-CAG-F2-F3	Cascade Gateway 2100-F2-F3 Silver Upgrade Support (RASP)
MNT-L3-GLD-UPG-CAG-F2-F3	MNT-RASP-GLD-UPG-CAG-F2-F3	Cascade Gateway 2100-F2-F3 Gold Upgrade Support (RASP)
MNT-L3-GPL-UPG-CAG-F2-F3	MNT-RASP-GPL-UPG-CAG-F2-F3	Cascade Gateway 2100-F2-F3 Gold Plus Upgrade Support (RASP)
MNT-L3-PLT-UPG-CAG-F2-F3	MNT-RASP-PLT-UPG-CAG-F2-F3	Cascade Gateway 2100-F2-F3 Platinum Upgrade Support (RASP)
MNT-L3-SLV-UPG-CAG-F3-F4	MNT-RASP-SLV-UPG-CAG-F3-F4	Cascade Gateway 2100-F3-F4 Silver Upgrade Support (RASP)
MNT-L3-GLD-UPG-CAG-F3-F4	MNT-RASP-GLD-UPG-CAG-F3-F4	Cascade Gateway 2100-F3-F4 Gold Upgrade Support (RASP)
MNT-L3-GPL-UPG-CAG-F3-F4	MNT-RASP-GPL-UPG-CAG-F3-F4	Cascade Gateway 2100-F3-F4 Gold Plus Upgrade Support (RASP)
MNT-L3-PLT-UPG-CAG-F3-F4	MNT-RASP-PLT-UPG-CAG-F3-F4	Cascade Gateway 2100-F3-F4 Platinum Upgrade Support (RASP)
MNT-L3-SLV-UPG-CAG-F4-F5	MNT-RASP-SLV-UPG-CAG-F4-F5	Cascade Gateway 2100-F4-F5 Silver Upgrade Support (RASP)
MNT-L3-GLD-UPG-CAG-F4-F5	MNT-RASP-GLD-UPG-CAG-F4-F5	Cascade Gateway 2100-F4-F5 Gold Upgrade Support (RASP)
MNT-L3-GPL-UPG-CAG-F4-F5	MNT-RASP-GPL-UPG-CAG-F4-F5	Cascade Gateway 2100-F4-F5 Gold Plus Upgrade Support (RASP)
MNT-L3-PLT-UPG-CAG-F4-F5	MNT-RASP-PLT-UPG-CAG-F4-F5	Cascade Gateway 2100-F4-F5 Platinum Upgrade Support (RASP)

MNT-L3-APP-LAYER7	MNT-RASP-APP-LAYER7	Maintenance for CAS-APP-Layer7 (RASP)
MNT-L3-APP-PERF	MNT-RASP-APP-PERF	Maintenance for APP-Perf (RASP)
MNT-L3-SLV-FLOW-4OB	MNT-RASP-SLV-FLOW-4OB	Silver support for P-FLOW-4OB (RASP)
MNT-L3-GLD-FLOW-4OB	MNT-RASP-GLD-FLOW-4OB	Gold support for P-FLOW-4OB (RASP)
NOT AVAILABLE	MNT-RASP-GPL-FLOW-4OB	Gold Plus support for P-FLOW-4OB (RASP)
MNT-L3-PLT-FLOW-4OB	MNT-RASP-PLT-FLOW-4OB	Platinum support for P-FLOW-4OB (RASP)
MNT-L3-CAS-VE	MNT-RASP-CAS-VE	Annual Support for Cascade Virtual Sensor (RASP)
MNT-L3-RSP-PCK-02	MNT-RASP-RSP-PCK-02	RSP License Support (RASP)
MNT-L3-RSP-SCP-L	MNT-RASP-RSP-SCP-L	SCPS 1 and 2Mbps Support (RASP)
MNT-L3-RSP-SCP-M	MNT-RASP-RSP-SCP-M	SCPS 6 and 10Mbps Support (RASP)
MNT-L3-RSP-SCP-H	MNT-RASP-RSP-SCP-H	SCPS 20Mbps and Up Support (RASP)
MNT-L3-RSP-SCP-001	MNT-RASP-RSP-SCP-001	Support for SCPS on Steelhead 250 Series (RASP)
MNT-L3-RSP-SCP-002	MNT-RASP-RSP-SCP-002	Support for SCPS on Steelhead 550 Series (RASP)
MNT-L3-RSP-SCP-003	MNT-RASP-RSP-SCP-003	Support for SCPS on Steelhead 1050 Series (RASP)
MNT-L3-RSP-SCP-004	MNT-RASP-RSP-SCP-004	Support for SCPS on Steelhead 2050 Series (RASP)
MNT-L3-RSP-SCP-005	MNT-RASP-RSP-SCP-005	Support for SCPS on Steelhead 5050 Series (RASP)
MNT-L3-RSP-SCP-006	MNT-RASP-RSP-SCP-006	Support for SCPS on Steelhead 6050 Series (RASP)
MNT-L3-RSP-SCP-007	MNT-RASP-RSP-SCP-007	Support for SCPS on Steelhead 7050 Series (RASP)
MNT-L3-RSP-SMC-VE-01	MNT-RASP-RSP-SMC-VE-01	Virtual Steelhead Mobile Controller Support (RASP)
MNT-L3-RSP-WND-01	MNT-RASP-RSP-WND-01	Support RSP Windows Package (RASP)
MNT-L3-SLV-CMC-08150	MNT-RASP-SLV-CMC-08150	CMC-8150 Silver Support (RASP)
MNT-L3-GLD-CMC-08150	MNT-RASP-GLD-CMC-08150	CMC-8150 Gold Support (RASP)
MNT-L3-GPL-CMC-08150	MNT-RASP-GPL-CMC-08150	CMC-8150 Gold Plus Support (RASP)
MNT-L3-PLT-CMC-08150	MNT-RASP-PLT-CMC-08150	CMC-8150 Platinum Support (RASP)
MNT-L3-CMC-VE-INST	MNT-RASP-CMC-VE-INST	Annual Support for Virtual CMC Single Instance License (RASP)
MNT-L3-SLV-SMC-08650	MNT-RASP-SLV-SMC-08650	SMC-08650 Silver Support (RASP)
MNT-L3-GLD-SMC-08650	MNT-RASP-GLD-SMC-08650	SMC-08650 Gold Support (RASP)
MNT-L3-GPL-SMC-08650	MNT-RASP-GPL-SMC-08650	SMC-08650 Gold Plus Support (RASP)
MNT-L3-PLT-SMC-08650	MNT-RASP-PLT-SMC-08650	SMC-08650 Platinum Support (RASP)
MNT-L3-SLV-SMC-08500	MNT-RASP-SLV-SMC-08500	SMC-08500 Silver Support (RASP)
MNT-L3-GLD-SMC-08500	MNT-RASP-GLD-SMC-08500	SMC-08500 Gold Support (RASP)
MNT-L3-GPL-SMC-08500	MNT-RASP-GPL-SMC-08500	SMC-08500 Gold Plus Support (RASP)
MNT-L3-PLT-SMC-08500	MNT-RASP-PLT-SMC-08500	SMC-08500 Platinum Support (RASP)
MNT-L3-SLV-CMC-08001	MNT-RASP-SLV-CMC-08001	Silver Support CMC-08001 (RASP)
MNT-L3-GLD-CMC-08001	MNT-RASP-GLD-CMC-08001	Gold Support CMC-08001 (RASP)
MNT-L3-GPL-CMC-08001	MNT-RASP-GPL-CMC-08001	Gold Plus Support CMC-08001 (RASP)
MNT-L3-PLT-CMC-08001	MNT-RASP-PLT-CMC-08001	Plat Support CMC-08001 (RASP)
MNT-L3-SLV-CMC-08002	MNT-RASP-SLV-CMC-08002	Silver Support CMC-08002 (RASP)
MNT-L3-GLD-CMC-08002	MNT-RASP-GLD-CMC-08002	Gold Support CMC-08002 (RASP)
MNT-L3-GPL-CMC-08002	MNT-RASP-GPL-CMC-08002	Gold Plus Support CMC-08002 (RASP)
MNT-L3-PLT-CMC-08002	MNT-RASP-PLT-CMC-08002	Plat Support CMC-08002 (RASP)
MNT-L3-SLV-CMC-08003	MNT-RASP-SLV-CMC-08003	Silver Support CMC-08003 (RASP)
MNT-L3-GLD-CMC-08003	MNT-RASP-GLD-CMC-08003	Gold Support CMC-08003 (RASP)

MNT-L3-GPL-CMC-08003	MNT-RASP-GPL-CMC-08003	Gold Plus Support CMC-08003 (RASP)
MNT-L3-PLT-CMC-08003	MNT-RASP-PLT-CMC-08003	Plat Support CMC-08003 (RASP)
MNT-L3-SLV-CMC-08004	MNT-RASP-SLV-CMC-08004	Silver Support CMC-08004 (RASP)
MNT-L3-GLD-CMC-08004	MNT-RASP-GLD-CMC-08004	Gold Support CMC-08004 (RASP)
MNT-L3-GPL-CMC-08004	MNT-RASP-GPL-CMC-08004	Gold Plus Support CMC-08004 (RASP)
MNT-L3-PLT-CMC-08004	MNT-RASP-PLT-CMC-08004	Plat Support CMC-08004 (RASP)
MNT-L3-SLV-CMC-08005	MNT-RASP-SLV-CMC-08005	Silver Support CMC-08005 (RASP)
MNT-L3-GLD-CMC-08005	MNT-RASP-GLD-CMC-08005	Gold Support CMC-08005 (RASP)
MNT-L3-GPL-CMC-08005	MNT-RASP-GPL-CMC-08005	Gold Plus Support CMC-08005 (RASP)
MNT-L3-PLT-CMC-08005	MNT-RASP-PLT-CMC-08005	Plat Support CMC-08005 (RASP)
MNT-L3-SLV-CMC-08006	MNT-RASP-SLV-CMC-08006	Silver Support CMC-08006 (RASP)
MNT-L3-GLD-CMC-08006	MNT-RASP-GLD-CMC-08006	Gold Support CMC-08006 (RASP)
MNT-L3-GPL-CMC-08006	MNT-RASP-GPL-CMC-08006	Gold Plus Support CMC-08006 (RASP)
MNT-L3-PLT-CMC-08006	MNT-RASP-PLT-CMC-08006	Plat Support CMC-08006 (RASP)
MNT-L3-SLV-UPG-CMC-08002	MNT-RASP-SLV-UPG-CMC-08002	Silver Support UPG-CMC-08002 (RASP)
MNT-L3-GLD-UPG-CMC-08002	MNT-RASP-GLD-UPG-CMC-08002	Gold Support UPG-CMC-08002 (RASP)
MNT-L3-GPL-UPG-CMC-08002	MNT-RASP-GPL-UPG-CMC-08002	Gold Plus Support UPG-CMC-08002 (RASP)
MNT-L3-PLT-UPG-CMC-08002	MNT-RASP-PLT-UPG-CMC-08002	Plat Support UPG-CMC-08002 (RASP)
MNT-L3-SLV-UPG-CMC-08003	MNT-RASP-SLV-UPG-CMC-08003	Silver Support UPG-CMC-08003 (RASP)
MNT-L3-GLD-UPG-CMC-08003	MNT-RASP-GLD-UPG-CMC-08003	Gold Support UPG-CMC-08003 (RASP)
MNT-L3-GPL-UPG-CMC-08003	MNT-RASP-GPL-UPG-CMC-08003	Gold Plus Support UPG-CMC-08003 (RASP)
MNT-L3-PLT-UPG-CMC-08003	MNT-RASP-PLT-UPG-CMC-08003	Plat Support UPG-CMC-08003 (RASP)
MNT-L3-SLV-UPG-CMC-08004	MNT-RASP-SLV-UPG-CMC-08004	Silver Support UPG-CMC-08004 (RASP)
MNT-L3-GLD-UPG-CMC-08004	MNT-RASP-GLD-UPG-CMC-08004	Gold Support UPG-CMC-08004 (RASP)
MNT-L3-GPL-UPG-CMC-08004	MNT-RASP-GPL-UPG-CMC-08004	Gold Plus Support UPG-CMC-08004 (RASP)
MNT-L3-PLT-UPG-CMC-08004	MNT-RASP-PLT-UPG-CMC-08004	Plat Support UPG-CMC-08004 (RASP)
MNT-L3-SLV-UPG-CMC-08005	MNT-RASP-SLV-UPG-CMC-08005	Silver Support UPG-CMC-08005 (RASP)
MNT-L3-GLD-UPG-CMC-08005	MNT-RASP-GLD-UPG-CMC-08005	Gold Support UPG-CMC-08005 (RASP)
MNT-L3-GPL-UPG-CMC-08005	MNT-RASP-GPL-UPG-CMC-08005	Gold Plus Support UPG-CMC-08005 (RASP)
MNT-L3-PLT-UPG-CMC-08005	MNT-RASP-PLT-UPG-CMC-08005	Plat Support UPG-CMC-08005 (RASP)
MNT-L3-SLV-UPG-CMC-08006	MNT-RASP-SLV-UPG-CMC-08006	Silver Support UPG-CMC-08006 (RASP)
MNT-L3-GLD-UPG-CMC-08006	MNT-RASP-GLD-UPG-CMC-08006	Gold Support UPG-CMC-08006 (RASP)
MNT-L3-GPL-UPG-CMC-08006	MNT-RASP-GPL-UPG-CMC-08006	Gold Plus Support UPG-CMC-08006 (RASP)
MNT-L3-PLT-UPG-CMC-08006	MNT-RASP-PLT-UPG-CMC-08006	Plat Support UPG-CMC-08006 (RASP)
MNT-L3-SLV-SHA-00050	MNT-RASP-SLV-SHA-00050	Steelhead 50 Silver Support (RASP)
MNT-L3-GLD-SHA-00050	MNT-RASP-GLD-SHA-00050	Steelhead 50 Gold Support (RASP)
MNT-L3-GPL-SHA-00050	MNT-RASP-GPL-SHA-00050	Steelhead 50 Gold Plus Support (RASP)
MNT-L3-PLT-SHA-00050	MNT-RASP-PLT-SHA-00050	Steelhead 50 Plat Support (RASP)
MNT-L3-SLV-SHA-00100	MNT-RASP-SLV-SHA-00100	Steelhead 100 Silver Support (RASP)
MNT-L3-GLD-SHA-00100	MNT-RASP-GLD-SHA-00100	Steelhead 100 Gold Support (RASP)
MNT-L3-GPL-SHA-00100	MNT-RASP-GPL-SHA-00100	Steelhead 100 Gold Plus Support (RASP)
MNT-L3-PLT-SHA-00100	MNT-RASP-PLT-SHA-00100	Steelhead 100 Plat. Support (RASP)
MNT-L3-SLV-SHA-00200	MNT-RASP-SLV-SHA-00200	Steelhead 200 Silver Support (RASP)

MNT-L3-GLD-SHA-00200	MNT-RASP-GLD-SHA-00200	Steelhead 200 Gold Support (RASP)
MNT-L3-GPL-SHA-00200	MNT-RASP-GPL-SHA-00200	Steelhead 200 Gold Plus Support (RASP)
MNT-L3-PLT-SHA-00200	MNT-RASP-PLT-SHA-00200	Steelhead 200 Plat. Support (RASP)
MNT-L3-SLV-SHA-00300	MNT-RASP-SLV-SHA-00300	Steelhead 300 Silver Support (RASP)
MNT-L3-GLD-SHA-00300	MNT-RASP-GLD-SHA-00300	Steelhead 300 Gold Support (RASP)
MNT-L3-GPL-SHA-00300	MNT-RASP-GPL-SHA-00300	Steelhead 300 Gold Plus Support (RASP)
MNT-L3-PLT-SHA-00300	MNT-RASP-PLT-SHA-00300	Steelhead 300 Plat Support (RASP)
MNT-L3-SLV-SHA-00520	MNT-RASP-SLV-SHA-00520	Steelhead 520 Silver Support (RASP)
MNT-L3-GLD-SHA-00520	MNT-RASP-GLD-SHA-00520	Steelhead 520 Gold Support (RASP)
MNT-L3-GPL-SHA-00520	MNT-RASP-GPL-SHA-00520	Steelhead 520 Gold Plus Support (RASP)
MNT-L3-PLT-SHA-00520	MNT-RASP-PLT-SHA-00520	Steelhead 520 Plat. Support (RASP)
MNT-L3-SLV-SHA-01020	MNT-RASP-SLV-SHA-01020	Steelhead 1020 Silver Support (RASP)
MNT-L3-GLD-SHA-01020	MNT-RASP-GLD-SHA-01020	Steelhead 1020 Gold Support (RASP)
MNT-L3-GPL-SHA-01020	MNT-RASP-GPL-SHA-01020	Steelhead 1020 Gold Plus Support (RASP)
MNT-L3-PLT-SHA-01020	MNT-RASP-PLT-SHA-01020	Steelhead 1020 Plat. Support (RASP)
MNT-L3-SLV-SHA-01520	MNT-RASP-SLV-SHA-01520	Steelhead 1520 Silver Support (RASP)
MNT-L3-GLD-SHA-01520	MNT-RASP-GLD-SHA-01520	Steelhead 1520 Gold Support (RASP)
MNT-L3-GPL-SHA-01520	MNT-RASP-GPL-SHA-01520	Steelhead 1520 Gold Plus Support (RASP)
MNT-L3-PLT-SHA-01520	MNT-RASP-PLT-SHA-01520	Steelhead 1520 Plat. Support (RASP)
MNT-L3-SLV-SHA-02020	MNT-RASP-SLV-SHA-02020	Steelhead 2020 Silver Support (RASP)
MNT-L3-GLD-SHA-02020	MNT-RASP-GLD-SHA-02020	Steelhead 2020 Gold Support (RASP)
MNT-L3-GPL-SHA-02020	MNT-RASP-GPL-SHA-02020	Steelhead 2020 Gold Plus Support (RASP)
MNT-L3-PLT-SHA-02020	MNT-RASP-PLT-SHA-02020	Steelhead 2020 Plat. Support (RASP)
MNT-L3-SLV-SHA-03020	MNT-RASP-SLV-SHA-03020	Steelhead 3020 Silver Support (RASP)
MNT-L3-GLD-SHA-03020	MNT-RASP-GLD-SHA-03020	Steelhead 3020 Gold Support (RASP)
MNT-L3-GPL-SHA-03020	MNT-RASP-GPL-SHA-03020	Steelhead 3020 Gold Plus Support (RASP)
MNT-L3-PLT-SHA-03020	MNT-RASP-PLT-SHA-03020	Steelhead 3020 Plat. Support (RASP)
MNT-L3-SLV-SHA-03520	MNT-RASP-SLV-SHA-03520	Steelhead 3520 Silver Support (RASP)
MNT-L3-GLD-SHA-03520	MNT-RASP-GLD-SHA-03520	Steelhead 3520 Gold Support (RASP)
MNT-L3-GPL-SHA-03520	MNT-RASP-GPL-SHA-03520	Steelhead 3520 Gold Plus Support (RASP)
MNT-L3-PLT-SHA-03520	MNT-RASP-PLT-SHA-03520	Steelhead 3520 Plat. Support (RASP)
MNT-L3-SLV-SHA-05520	MNT-RASP-SLV-SHA-05520	Steelhead 5520 Silver Support (RASP)
MNT-L3-GLD-SHA-05520	MNT-RASP-GLD-SHA-05520	Steelhead 5520 Gold Support (RASP)
MNT-L3-GPL-SHA-05520	MNT-RASP-GPL-SHA-05520	Steelhead 5520 Gold Plus Support (RASP)
MNT-L3-PLT-SHA-05520	MNT-RASP-PLT-SHA-05520	Steelhead 5520 Plat. Support (RASP)
MNT-L3-SLV-SHA-06020	MNT-RASP-SLV-SHA-06020	Steelhead 6020 Silver Support (RASP)
MNT-L3-GLD-SHA-06020	MNT-RASP-GLD-SHA-06020	Steelhead 6020 Gold Support (RASP)
MNT-L3-GPL-SHA-06020	MNT-RASP-GPL-SHA-06020	Steelhead 6020 Gold Plus Support (RASP)
MNT-L3-PLT-SHA-06020	MNT-RASP-PLT-SHA-06020	Steelhead 6020 Plat. Support (RASP)
MNT-L3-SLV-SHA-06120	MNT-RASP-SLV-SHA-06120	Steelhead 6120 Silver Support (RASP)
MNT-L3-GLD-SHA-06120	MNT-RASP-GLD-SHA-06120	Steelhead 6120 Gold Support (RASP)
MNT-L3-GPL-SHA-06120	MNT-RASP-GPL-SHA-06120	Steelhead 6120 Gold Plus Support (RASP)
MNT-L3-PLT-SHA-06120	MNT-RASP-PLT-SHA-06120	Steelhead 6120 Plat. Support (RASP)

MNT-L3-SLV-INT-09200	MNT-RASP-SLV-INT-09200	Interceptor 9200 Silver Suppor (RASP)
MNT-L3-GLD-INT-09200	MNT-RASP-GLD-INT-09200	Interceptor 9200 Gold Support (RASP)
MNT-L3-GPL-INT-09200	MNT-RASP-GPL-INT-09200	Interceptor 9200 Gold Plus Support (RASP)
MNT-L3-PLT-INT-09200	MNT-RASP-PLT-INT-09200	Interceptor 9200 Plat. Support (RASP)
MNT-L3-SLV-SHA-03010	NOT AVAILABLE	Steelhead 3010 Silver Partner provided Support
MNT-L3-GLD-SHA-03010	NOT AVAILABLE	Steelhead 3010 Gold Partner provided Support
MNT-L3-PLT-SHA-03010	NOT AVAILABLE	Steelhead 3010 Plat. Partner provided Support
MNT-L3-SLV-SHA-03510	NOT AVAILABLE	Steelhead 3510 Silver Partner provided Support
MNT-L3-GLD-SHA-03510	NOT AVAILABLE	Steelhead 3510 Gold Partner provided Support
MNT-L3-PLT-SHA-03510	NOT AVAILABLE	Steelhead 3510 Plat. Partner provided Support
MNT-L3-SLV-SHA-05010	NOT AVAILABLE	Steelhead 5010 Silver Partner provided Support
MNT-L3-GLD-SHA-05010	NOT AVAILABLE	Steelhead 5010 Gold Partner provided Support
MNT-L3-PLT-SHA-05010	NOT AVAILABLE	Steelhead 5010 Plat. Partner provided Support
MNT-L3-SLV-UPG-SHA-00200	MNT-RASP-SLV-UPG-SHA-00200	Silver Support UPG-SHA-00200 (RASP)
MNT-L3-GLD-UPG-SHA-00200	MNT-RASP-GLD-UPG-SHA-00200	Gold Support UPG-SHA-00200 (RASP)
MNT-L3-GPL-UPG-SHA-00200	MNT-RASP-GPL-UPG-SHA-00200	Gold Plus Support UPG-SHA-00200 (RASP)
MNT-L3-SLV-UPG-SHA-00300	MNT-RASP-SLV-UPG-SHA-00300	Silver Support UPG-SHA-00300 (RASP)
MNT-L3-GLD-UPG-SHA-00300	MNT-RASP-GLD-UPG-SHA-00300	Gold Support UPG-SHA-00300 (RASP)
MNT-L3-GPL-UPG-SHA-00300	MNT-RASP-GPL-UPG-SHA-00300	Gold Plus Support UPG-SHA-00300 (RASP)
MNT-L3-SLV-UPG-SHA-00301	MNT-RASP-SLV-UPG-SHA-00301	Silver Support UPG-SHA-00301 (RASP)
MNT-L3-GLD-UPG-SHA-00301	MNT-RASP-GLD-UPG-SHA-00301	Gold Support UPG-SHA-00301 (RASP)
MNT-L3-GPL-UPG-SHA-00301	MNT-RASP-GPL-UPG-SHA-00301	Gold Plus Support UPG-SHA-00301 (RASP)
MNT-L3-SLV-UPG-SHA-01020	MNT-RASP-SLV-UPG-SHA-01020	Silver Support UPG-SHA-01020 (RASP)
MNT-L3-GLD-UPG-SHA-01020	MNT-RASP-GLD-UPG-SHA-01020	Gold Support UPG-SHA-01020 (RASP)
MNT-L3-GPL-UPG-SHA-01020	MNT-RASP-GPL-UPG-SHA-01020	Gold Plus Support UPG-SHA-01020 (RASP)
MNT-L3-PLT-UPG-SHA-01020	MNT-RASP-PLT-UPG-SHA-01020	Plat Support UPG-SHA-01020 (RASP)
MNT-L3-SLV-UPG-SHA-01520	MNT-RASP-SLV-UPG-SHA-01520	Siver Support UPG-SHA-01520 (RASP)
MNT-L3-GLD-UPG-SHA-01520	MNT-RASP-GLD-UPG-SHA-01520	Gold Support UPG-SHA-01520 (RASP)
MNT-L3-GPL-UPG-SHA-01520	MNT-RASP-GPL-UPG-SHA-01520	Gold Plus Support UPG-SHA-01520 (RASP)
MNT-L3-PLT-UPG-SHA-01520	MNT-RASP-PLT-UPG-SHA-01520	Plat Support UPG-SHA-01520 (RASP)
MNT-L3-SLV-UPG-SHA-01521	MNT-RASP-SLV-UPG-SHA-01521	Silver Support UPG-SHA-01521 (RASP)
MNT-L3-GLD-UPG-SHA-01521	MNT-RASP-GLD-UPG-SHA-01521	Gold Support UPG-SHA-01521 (RASP)
MNT-L3-GPL-UPG-SHA-01521	MNT-RASP-GPL-UPG-SHA-01521	Gold Plus Support UPG-SHA-01521 (RASP)
MNT-L3-PLT-UPG-SHA-01521	MNT-RASP-PLT-UPG-SHA-01521	Plat Support UPG-SHA-01521 (RASP)
MNT-L3-SLV-UPG-SHA-03510	MNT-RASP-SLV-UPG-SHA-03510	Silver Support UPG-SHA-03510 (RASP)
MNT-L3-GLD-UPG-SHA-03510	MNT-RASP-GLD-UPG-SHA-03510	Gold Support UPG-SHA-03510 (RASP)
MNT-L3-GPL-UPG-SHA-03510	MNT-RASP-GPL-UPG-SHA-03510	Gold Plus Support UPG-SHA-03510 (RASP)
MNT-L3-PLT-UPG-SHA-03510	MNT-RASP-PLT-UPG-SHA-03510	Plat Support UPG-SHA-03510 (RASP)
MNT-L3-CMC-HWA-MGT-10	MNT-RASP-CMC-HWA-MGT-10	CMC Appliance SH Mgmt. License 10-pack Support (RASP)
MNT-L3-CMC-HWA-MGT-10	MNT-RASP-CMC-HWA-MGT-10	CMC Appliance SH Mgmt. License 10-pack Support (RASP)
MNT-L3-CMC-HWA-MGT-10	MNT-RASP-CMC-HWA-MGT-10	CMC Appliance SH Mgmt. License 10-pack Support (RASP)
MNT-L3-CMC-HWA-MGT-10	MNT-RASP-CMC-HWA-MGT-10	CMC Appliance SH Mgmt. License 10-pack Support (RASP)
MNT-L3-CMC-HWA-MGT-10	MNT-RASP-CMC-HWA-MGT-10	CMC Appliance SH Mgmt. License 10-pack Support (RASP)

MNT-L3-CMC-HWA-MGT-10	MNT-RASP-CMC-HWA-MGT-10	CMC Appliance SH Mgmt. License 10-pack Support (RASP)
MNT-L3-CMC-SWA-MGT-10	MNT-RASP-CMC-SWA-MGT-10	Virtual CMC SH Management License 10-pack Support (RASP)
MNT-L3-CMC-SWA-MGT-10	MNT-RASP-CMC-SWA-MGT-10	Virtual CMC SH Management License 10-pack Support (RASP)
MNT-L3-CMC-SWA-MGT-10	MNT-RASP-CMC-SWA-MGT-10	Virtual CMC SH Management License 10-pack Support (RASP)
MNT-L3-CMC-SWA-MGT-10	MNT-RASP-CMC-SWA-MGT-10	Virtual CMC SH Management License 10-pack Support (RASP)
MNT-L3-CMC-SWA-MGT-10	MNT-RASP-CMC-SWA-MGT-10	Virtual CMC SH Management License 10-pack Support (RASP)
MNT-L3-CMC-SWA-MGT-10	MNT-RASP-CMC-SWA-MGT-10	Virtual CMC SH Management License 10-pack Support (RASP)
MNT-L3-SMC-LIC-USR-10	MNT-RASP-SMC-LIC-USR-10	10 User License Support (RASP)
MNT-L3-SMC-LIC-USR-10	MNT-RASP-SMC-LIC-USR-10	10 User License Support (RASP)
MNT-L3-SMC-LIC-USR-10	MNT-RASP-SMC-LIC-USR-10	10 User License Support (RASP)
MNT-L3-SMC-LIC-USR-10	MNT-RASP-SMC-LIC-USR-10	10 User License Support (RASP)
MNT-L3-SMC-LIC-USR-10	MNT-RASP-SMC-LIC-USR-10	10 User License Support (RASP)
MNT-L3-SMC-LIC-USR-10	MNT-RASP-SMC-LIC-USR-10	10 User License Support (RASP)
MNT-L3-SMC-LIC-USR-10	MNT-RASP-SMC-LIC-USR-10	10 User License Support (RASP)
MNT-L3-SMC-LIC-USR-10	MNT-RASP-SMC-LIC-USR-10	10 User License Support (RASP)
MNT-L3-SMC-LIC-USR-10	MNT-RASP-SMC-LIC-USR-10	10 User License Support (RASP)
MNT-L3-SMC-LIC-USR-10	MNT-RASP-SMC-LIC-USR-10	10 User License Support (RASP)
MNT-L3-SMC-LIC-USR-10	MNT-RASP-SMC-LIC-USR-10	10 User License Support (RASP)
MNT-L3-SMC-LIC-USR-10	MNT-RASP-SMC-LIC-USR-10	10 User License Support (RASP)
MNT-L3-SMC-LIC-USR-10	MNT-RASP-SMC-LIC-USR-10	10 User License Support (RASP)
MNT-L3-SMC-LIC-USR-10	MNT-RASP-SMC-LIC-USR-10	10 User License Support (RASP)
MNT-L3-CSP-LIC-USR-1	MNT-RASP-CSP-LIC-USR-1	Partner provided Support Cascade Pilot 1 User

Whitewater Products:

Whitewater: 1000, 2000 and Virtual

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Product	Description	End of Availability (Last order date)
WWV-001	Whitewater Virtual Machine - VMware	Jun 6, 2011
WWA-01000-BASE	Whitewater 1000 BASE Incl. 5TB Cloud Capacity	Jun 6, 2011
WWA-01000-BASE-E	Eval Whitewater 1000 Incl. 5TB Cloud Capacity	Jun 6, 2011
WWA-02000-BASE	Whitewater 2000 BASE Incl. 10TB Cloud Capacity	Jun 6, 2011
WWA-02000-BASE-E	Eval Whitewater 2000 Incl. 10TB Cloud Capacity	Jun 6, 2011
WWS-01000-BASE	Whitewater 1000 Spare System	Jun 6, 2011
WWS-02000-Base	Whitewater 2000 Spare System	Jun 6, 2011
WWC-LIC-TB	Whitewater Add on Cloud Capacity TB License	Jun 6, 2011

WWC-LIC-TB-E

Eval Whitewater Add On Cloud Capacity TB License

Jun 6, 2011

Zeus Products:

Web Server and Global Load Balancer

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Product	Description	End of Availability (Last order date)	End of Support
PL-ZWS-4CPU PL-ZWS-ACPU PL-ZWS-4CPU-HT PL-ZWS-ACPU-HT PL-ZWS-BW-4CPU PL-ZWS-BW-ACPU	Zeus Web Server (all configurations)	Nov. 30, 2011	Nov. 30, 2014
PL-ZGLB-FULL PL-ZGLB-DR	Zeus Global Load Balancer (Full and Disaster Recovery)	Nov. 30, 2011	Nov. 30, 2014

Traffic Manager, Load Balancer and Multi-Site Manager Configurations

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Product	Description	End of Availability (Last order date)	End of Support
PL-ZLB-A PL-ZLB-CCO-A PL-ZLB-B PL-ZLB-CCO-B PL-ZLB-C PL-ZLB-CCO-C PL-ZLB-D PL-ZLB-CCO-D	Zeus Load Balancer (base and options)	Nov. 30, 2011	Nov. 30, 2014
PL-ZTM-A PL-ZTM-RTA-A PL-ZTM-BWM-A PL-ZTM-SLM-A PL-ZTM-SCL-A PL-ZTM-AFM-A PL-ZTM-B PL-ZTM-RTA-B PL-ZTM-BWM-B	Zeus Traffic Manager (base and options)	Nov. 30, 2011	Nov. 30, 2014

PL-ZTM-SLM-B PL-ZTM-SCL-B PL-ZTM-AFM-B PL-ZTM-C PL-ZTM-RTA-C PL-ZTM-BWM-C PL-ZTM-SLM-C PL-ZTM-SCL-C PL-ZTM-AFM-C PL-ZTM-D PL-ZTM-RTA-D PL-ZTM-BWM-D PL-ZTM-SLM-D PL-ZTM-SCL-D PL-ZTM-AFM-D			
PL-MSM-A PL-GLB-A PL-MSM-B PL-GLB-B PL-MSM-C PL-GLB-C PL-MSM-D PL-GLB-D	Multi-Site Manager (base and GLB options)	Nov. 30, 2011	Nov. 30, 2014

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