

# SteelCentral AppResponse Trade Up Program

## Trade up your OPNET AppResponse Xpert appliances

For new Riverbed SteelCentral AppResponse!

- Monitor up to **4 times** more traffic so that you can plan for growth
- Store up to **6 times** more data for deeper and more varied analyses
- Increase adoption of **new features**, like geographic end-user experience views
- Add previously unsupported software modules for advanced analysis, such as Web Transaction Analysis, Citrix, VoIP and video, database performance, packet analysis, and NetProfiler integration

## Leverage attractive incentives

- Get up to \$15,408 in credit when you trade-up qualifying appliances
- Upgrade existing analysis modules with up to a 90% discount
- Receive credit for any unused support, and start fresh

## Ensure success with our professional services

Let us help you succeed. Our experienced professional services team can:

- Evaluate your readiness and current IT and business needs
- Install and implement your upgrades using best practices
- Enable your team to maximize your investment

## Trade up guidelines

When you participate in the trade-up program, you will need to:

- Trade one older appliance for one new appliance
- Return, recycle (M-Cubed) or destroy (certified) your old appliance
- Start a new support contract; any unused support is returned to you

### YOUR NEXT STEPS

- ✓ **IDENTIFY DEVICES:** Inventory existing appliances eligible for trade up.
- ✓ **ASSESS YOUR NEED:** Select new appliances and modules based on current IT and business needs.
- ✓ **DETERMINE READINESS:** Assess your ability to quickly implement upgrades and leverage new software modules and capabilities.
- ✓ **CONTACT US:** Receive credit, trade up your appliances and upgrade your modules.

Or bring in our professional services team ([proserve@riverbed.com](mailto:proserve@riverbed.com)) to help you assess your needs, implement your upgrades and enable your team for success.

## Key Dates: End of Availability and End of Support

Below is a schedule of all AppResponse products that are not available for purchase any longer. They will be supported until their respective end of support dates.

AppResponse Model	End of Availability	Last Feature Released On	End of Support
3150	Jun 29, 2010	8.6.2	Jun 30, 2014
3170, 4100	Mar 31, 2011	9.0.x	Mar 31, 2015
3100	Jun 29, 2011	8.6.2	Jun 30, 2015
2100	Oct 31, 2011	8.6.2	Oct 31, 2015
DIR-100, 4100-EXP-CH	Dec 31, 2011	9.0.x	Dec 31, 2015
3200, 3700, 4200, 5000	Dec 31, 2013	Dec 31, 2015	Dec 31, 2018
DIR-200, EXP-200	Dec 31, 2013	Dec 31, 2015	Dec 31, 2018

## Trade up paths

As you consider trading up, please refer to the tables below to select an upgrade path. The “model versions” table further below can help you understand each version’s capabilities.

Your AppResponse Appliance	Trade Up For
5000	5100 or higher
4200	4300 or higher
4100 (10G)	5100 or higher
4100 (1G)	4300 or higher
3700	3800 or higher
3200	3300 or higher
3170	3800 or higher
3150 (10G)	4300 or higher
3100	3300 or higher
2100 Standard	2200 or higher
2100 Plus	2200 or higher
Expansion Chassis 200	Expansion Chassis 300
Expansion Chassis 100	Expansion Chassis 300
Director 200	Director 300
Director 100	Director 300

## Model versions

Listed below are the various models starting with the earliest. Please note that the NetFlow module will not be available on new AppResponse hardware.

Appliance	Monitoring Ports	Storage	Supported Analysis Modules	Performance
2100 Plus or Standard	2 X 1G	500 GB	ASA, NetFlow, VoIP, WTA	500 Mbps
2200	3 X 1G (SFP) + 1G (Copper 10/100/1000)	3 TB	WTA, UCMM, Shark Module, Profiler Integration	1+ Gbps

Appliance	Monitoring Ports	Storage	Supported Analysis Modules	Performance
3100	2 X 1G	1 TB	ASA, NetFlow, VoIP, WTA	1 Gbps
3200	4 X 1G (SFP)	5 TB	UCMM	3 Gbps
3300	4 X 1G (SFP)	6 TB	Shark Module, Profiler Integration, DB Performance, CX-Tracer	3+ Gbps

Appliance	Monitoring Ports	Storage	Supported Analysis Modules	Performance
3170	4 X 1G (SFP)	6 TB	ASA, NetFlow, VoIP, WTA	3 Gbps
3700	4 X 1G (SFP)	6 TB	UCMM, DB Performance, CX-Tracer	3.5 Gbps
3800	4 X 1G (SFP)	16 TB	Shark Module, Profiler Integration	4 Gbps

Appliance	Monitoring Ports	Storage	Supported Analysis Modules	Performance
3150 (10G)	2 X 10G (XFP)	3 TB	ASA, NetFlow, VoIP, WTA	1 Gbps
4100 (1G)	4 X 1G (SFP)	12 - 60 TB	UCMM, DB Performance, CX-Tracer	3 Gbps
4200	4 X 1G (SFP)	16 - 112 TB	Shark Module, Profile Integration	3.5 Gbps
4300	4 X 1G (SFP)	29 - 173 TB		4 Gbps

Appliance	Monitoring Ports	Storage	Supported Analysis Modules	Performance
4100 (10G)	2 X 10G (XFP)	12 - 60 TB		3 Gbps
5000	4 X 1G (XFP)	29 - 125 TB	ASA, NetFlow, VoIP, WTA, UCMM, DB Performance, CX-Tracer, Shark Module, Profiler Integration	5 Gbps
5100	2 X 10G (SFP+)	42 - 186 TB		7+ Gbps
6000	2 X 10G (SFP+)	48 - 264 TB		10+ Gbps

With respect to the 4100, the ability to expand packet storage is only available with those that were purchased with the expansion capable SAS card.

Appliance	Storage
Expansion Chassis 100	16 TB
Expansion Chassis 200	32 TB
Expansion Chassis 300	72 TB

[GET STARTED](#) with your AppResponse Trade Up now!

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#### About Riverbed

Riverbed, at more than \$1 billion in annual revenue, is the leader in application performance infrastructure, delivering the most complete platform for the hybrid enterprise to ensure applications perform as expected, data is always available when needed, and performance issues can be proactively detected and resolved before impacting business performance. Riverbed enables hybrid enterprises to transform application performance into a competitive advantage by maximizing employee productivity and leveraging IT to create new forms of operational agility. Riverbed's 26,000+ customers include 97% of the *Fortune* 100 and 98% of the *Forbes* Global 100. Learn more at [Riverbed.com/products/performance-management-control/](http://Riverbed.com/products/performance-management-control/)



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