



## LEGACY STEELCONNECT-CX PRODUCTS

*Riverbed announced the end-of-availability of SteelConnect-CX products effective August 1, 2020 (“EOA Date”). The terms below apply to legacy SteelConnect-CX customers who previously purchased SteelConnect-CX products from Riverbed on or before such EOA Date. SteelConnect-CX products are no longer being sold.*

For Riverbed SteelConnect-CX customers who previously purchased SteelConnect-CX products from Riverbed (“Legacy SteelConnect-CX Products”), license and/or use of such Legacy SteelConnect-CX Products is governed by the applicable end customer terms (available at [www.riverbed.com/license](http://www.riverbed.com/license)) in effect at the time of purchase and/or license and the additional terms set forth below.

The following additional terms apply to any instance of SteelConnect Manager that is not hosted by Riverbed, including any instance that is hosted on premise or in a supported third party cloud environment by Customer, by an outsourced service provider, or by a Riverbed channel partner (“**SCM On Premise**”):

1. Each instance of SCM On Premise must have internet access in order to initially connect and remain connected to the Riverbed Zero Touch Provisioning services included with SCM On Premise. During any period in which an SCM On Premise instance is not connected to the Riverbed Zero Touch Provisioning services for any reason (including loss of internet access), (a) Customer may not be able to configure, deploy, remove and/or manage any physical or virtual gateway, switch and/or access point appliances managed by SCM On Premise; (b) Customer’s Software Defined Wide Area Network (SD-WAN) managed by the SCM On Premise instance may cease to operate; (c) Customer will not be eligible to receive updates or upgrades (including security and vulnerability patches and critical fixes) for SCM On Premise and/or any Riverbed appliances managed by it; and (d) Customer may lose its configuration settings for the affected SCM On Premise instance. All Riverbed gateway, switch and/or access point appliances require a valid license subscription in order to be managed by SCM On Premise. Riverbed reserves the right to suspend or terminate Riverbed appliance instances configured by SCM On Premise without a valid license; such appliance instance may cease to operate until a valid license is obtained. For the avoidance of doubt, as between Riverbed and Customer, Customer is responsible for managing all aspects of hosting SCM On Premise (whether on premise or in a supported third party cloud environment) at Customer’s expense. Riverbed is not obligated to (i) manage or provide any access to any hosting services or any third party cloud environment used to host any instance of SCM On Premise and/or (ii) pay any fees relating to any such hosting service or third party cloud environment, including any fees associated with usage, bandwidth, capacity or other pricing metrics.